



The Danube – Short trip By Bike & Boat

- Your Travel documents -

MS SE-MANON ****

Passau – Vienna – Passau



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A warm welcome on board!

In the following, you will find important information for your journey.

Should you have any question, please do not hesitate to refer to your tour management or to the crew.

We as well as your booking office would like to wish you great pleasure with the travel preparations and a happy holiday aboard the MS SE-Manon.

Your team from
SE-Tours



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Mooring

For the season 2022, MS SE-Manon has been assigned the following docking locations. Please check closely for your respective departure date.

02.05.22 & 01.08.22

Passau Winterhafen

Address: Winterhafen, 94036 Passau



Please note: The scheduled docking location may change at short notice. Local harbour authorities may assign several ships to the same berth thus your ship may be tied up behind another ship. If you cannot find your ship, please contact the emergency number indicated in this booklet.

Embarkation

Please plan to arrive in good time in order to respect the scheduled embarkation between 4:00 and 5:00 pm.

Please note that an earlier embarkation is not possible for organisational reasons. If necessary, however, you may deposit your luggage on board already from 2 pm onwards.

Please inform us timely if you arrive with delay. Your ship will set sail for Grein at 6:00 pm.

Please label all pieces of luggage with a luggage tag, making sure that it has your name and the ship's name on it.

Disembarkation

Disembarkation is expected to start after the arrival of the MS SE-Manon in Passau, from around 10:30 am.

Please do not forget to hand over your cabin key at the reception.

Emergency Number

In case of emergency, you will reach the reception of the MS SE-Manon under the following phone number:

+31 6 15590463

Your tour manager you will reach under the following number:

+49 (0) 171 5175223

Should you have any questions prior to departure, please refer to your booking agent.

Arrival to Passau

Important:

The Winterhafen Racklau dock is quite difficult to reach by public transport. There are no restaurants, no shops nor toilet facilities. We recommend that you arrive shortly before embarkation starts.

Early arrival by car:

If you have booked a parking/transfer with us, our service includes to accompany you to the city centre/ city hall, after having taken your luggage to the ship. In this way, you will have the possibility to spend some time in Passau.

If you plan to arrive by car around 3:00 pm, a transfer service takes you directly to the ship.



Parking Service:

You may book this service online on our internet page www.se-tours.de/parkenpassau or fill in the dedicated application form:

Prices:

Fenced open-air parking: 49,00 €

Parking garage: 59,00 €

All prices are valid for a 7-night-stay, transfers to and from the ship included. On-site payment. Subject to change.

Address:

Globus Garage

Messestraße 6

94036 Passau

Emergency number for the day of arrival (in case of traffic jam, etc.):
+49 (0) 851 989 000 168



Arrival by Train:

Your destination is Passau.

Taxi fares for the respective docking locations are approx

10,00 €.



Arrival by Plane:

Arrival at Airport Munich and continuation to Freising station, by regular bus ca. 2,00 €, Taxi ca. 25,00 €. From Freising station, take the train to Passau, purchase a regional day ticket "Bayernticket". 25,00 € for 1 person, each additional person pays approx. 6,00 €; max. 5 pers. Travelling time approx. 2 ½ hours.

Prices subject to change, effective March 2022

Entry Regulations / COVID-19

EU citizens need a valid passport or ID-Card.

All passengers who are not EU citizens, or EU citizens with special situations (e.g. dual citizenship, permanent residence abroad, limited validity travel documents), we would kindly like to ask to contact timely their competent embassy to inform about the respective visa and entry regulations.

In order to participate in our journeys, the vaccination or recovery status of all cruise guests have to comply with current government requirements (currently valid are so-called 2G - rules, 2G stands for "geimpft" - vaccinated or "genesen"- recently recovered). Unfortunately, unvaccinated guests or guests without a valid certification of recent recovery from Covid-19 may not participate in our sailings. Government restrictions are changing regularly and rapidly. All cruise guests are required to keep themselves updated about current restrictions in good time prior to departure. All cruise guests are solely responsible for complying with applicable Covid-19 travel regulations. For the safety of all persons present on board, you are obliged to wear a mouth and nose protector and to observe the rules of distance and hygiene. For this purpose, you will receive our ship-specific hygiene concept when booking/inquiring.



Your Ship: MS SE-MANON

All 75 cabins are outside cabins, about 14 m² in size, comfortably furnished with hotel beds and featuring en-suite facilities with shower/WC* (*cabins no. 306, 307, 308, 309 with bathtub), hairdryer, TV, safe, in-house telephone and individually adjustable air conditioning. Middle deck and upper deck can be reached by lift.



Upper deck: cabins with french balcony (= floor-to-ceiling windows which can be opened).



Middle deck: cabins with large panorama window – can be opened.



Main deck: cabins with a small window (height approx. 40 cm) – cannot be opened).

On board our comfortable premium ship MS SE-MANON you will find a relaxed and cosy atmosphere. After the bike tour you can use the small inviting wellness area with sauna and whirlpool, read a book in the pleasant library or relax in the panorama salon. Then enjoy your dinner in the restaurant with panoramic view. The spacious and partly shaded sun deck holds deck chairs, which invite you to enjoy the passing scenery. Here is also the storage space for the bicycles. A special highlight is the outdoor pool (8,70 m x 4,50 m, approx. May to August, depending on weather).

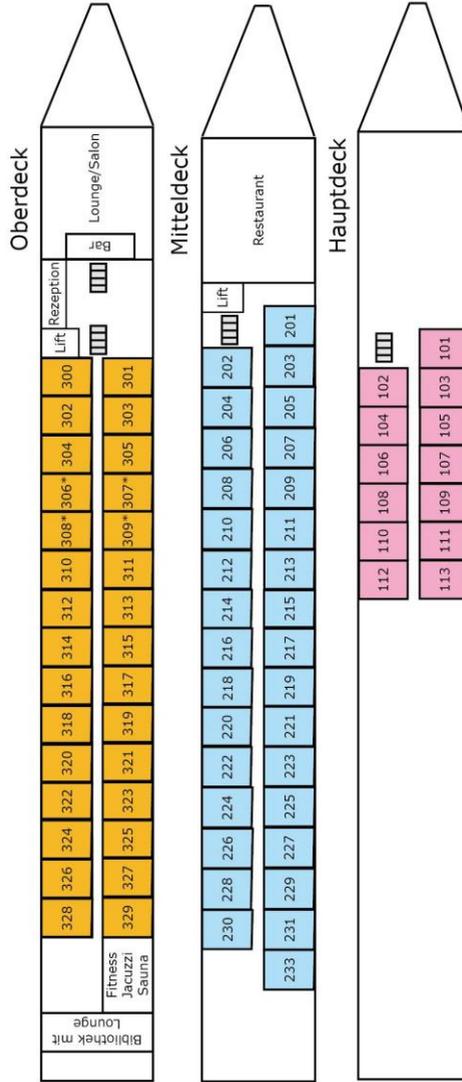
All passenger decks are accessible by elevator! The ship is not wheelchair accessible. Smoking is allowed on sundeck, all other areas of the ship are non-smoking

Honest words:

River cruises cannot be compared to ocean cruises. Due to the smaller size of the ship, cabin and living space is limited. On some docks, several ships may be tied up alongside each other and hence the view may be restricted or noise pollution may occur. Please consider that on the one hand your ship is your hotel, on the other hand, however, it is an engine that has to run constantly –even at night-time, therefore a certain level of noise is inevitable.

Deck plan

MS MANON



Board Information

Medical Care

During the cruise, there will be no medical assistance on board. In case of an emergency, the crew will be at your disposal to help you to find a local pharmacy or doctor.

Please remember to bring an adequate supply of any prescription medication.

We strongly recommend that you take out a travel health insurance with repatriation cover.

Welcome Briefing

During the welcoming on the first evening, you will learn important details about life on board and receive additional information regarding your first cycle day. Afterwards, the captain and tour manager will be happy to invite you for a welcome drink. For meeting times and locations, please refer to the information panels in the foyer.

Crew area

Please respect the crew's desire for the private space that is set aside for them.

Payment on Board

With each drink order, you receive a receipt, which you have to affix with your signature.

The amount will be charged to your on-board account. Please settle the final invoice on the day of departure. The on-board currency is the EURO. The following payment methods are accepted on board: Cash (Euro), Visa-Eurocard and Master Card.

Payment with EC card is not possible.

Hair Dryer

All cabins feature hair dryers.

Pets

Pets are not allowed on board.

Cabin Cleaning

Cabins are cleaned daily, fresh towels on request.

Air Conditioning

All rooms are equipped with air conditioning. Please note the air conditioning is working properly only if all doors and windows are closed.

Berths

It is common practice in some cities for port authorities to assign a common berth to several vessels due to the high volume of traffic. In these cases, the ships are next to each other and the clear view from your cabin may be impaired. Likewise, sometimes stronger noises cannot be avoided.

Program changes

Changes to the schedule due to technical reasons or unforeseen events are possible despite careful planning. Any changes, which may also affect the excursions, will be communicated to you immediately by the cruise director. They will always try to offer you the most attractive alternative solutions.

Smoking on Board

Please note that smoking is strictly prohibited on the entire ship (cabins, restaurant, saloon included). Smoking is allowed only on the sun deck.

Clothing

There is no special dress code on board, dress aboard is casual. For the concert and the gala dinner, most passengers prefer to dress up. Due to limited space in the cabin, we kindly ask do not to bring hard protective cases.

For the bike tours we recommend:

- 🚲 Cycle helmet, padded cycling pants and cycle gloves
- 🚲 Headgear
- 🚲 Trainers
- 🚲 Sun and rain protection, sunglasses
- 🚲 Warm jumper or sweater for chilly evenings on deck
- 🚲 Swim wear and towel for warmer summer days

Safety Regulations

Your ship fulfils all safety regulations.

Evacuation plans are displayed on the corridors as well as on your cabin door. Life jackets you will find in your cabin either under the bed or in the cupboard.

Voltage

In every cabin, there are 220-V sockets.

Phone/Internet/E-Mail

If you want to be available on board in case of an emergency, please leave our office hotline with your family and friends. We will forward

messages to you as quickly as possible. If you plan to use your mobile phone, please check with your provider if you can use it abroad. Remember to bring the charger.

On board, we only have very limited internet access but you can purchase an internet voucher for 5 euro per day, or for 10 euro per week. However, in urgent cases we will be happy to forward e-mails on your behalf.

Table Reservation

Tables are assigned upon boarding at the reception. If you want to share the table with fellow passengers who are not booked in a group with you, please inform us upon booking or up to 14 days prior to departure.

Gratuities

In accordance with the international practice on river cruises, gratuities are collected at the end of the cruise for all crew members, tour manager included. This arrangement allows to distribute the gratuities equally among all employees; this way, also the ones who work in the background without direct passenger contact can benefit from this acknowledgement. As a matter of course, it is up to you how much tip you want to give. The suggested gratuity is 4.00 – 5.00 € per person and per day.

Television

The ship features a satellite TV system, thus for most part of the journey the reception is guaranteed. When passing bridges and staying in locks, and on certain sections, programming may temporarily be unavailable. We apologise for any inconvenience.

Food & Meals

Full board consists of a breakfast buffet, packed lunch for cyclists (or light meals for guests staying on board) and 3-course menu for dinner. You prepare your own picnic lunch for the cycle tour from the breakfast buffet. There will be no refund for meals that have not been taken aboard.

If you have dietary restrictions or food allergies, please let us know at least 14 days prior to departure. We guarantee vegetarian (vegan not possible on board), gluten- and lactose-free dishes, however, bear in mind that there may be a limited choice of menu.

For logistical reasons, we cannot cater for those who suffer for very special dietary restrictions like multiple allergies, therefore we recommend that you bring along a small supply of your daily foods.

To help us to reduce waste, we would like to ask you to bring along a lunch box and a reusable water bottle.

Bicycles

The rental bikes are at your disposal any time during the whole trip; however, this does not include any additional dates booked separately.

We kindly ask you to take care of our bikes during the whole trip and to lock your bike securely in a secure area. Never leave the bikes unattended (especially in the inner cities).

During the journey, you are liable for any damage caused to your rental bike.

Bike Hand Over

On the first day of cycling, on board, you will receive your rental bike and the following bike equipment::

- 1 pannier per bike
- 1 repair set, 1 air pump (per cabin)
- 1 bike lock

On receiving your bike, please check that it has everything necessary attached and that it is in good working condition. You are responsible for your rental bike for the whole journey. Please advise the crew, should you notice any defects – so they may assist you immediately.

Every morning before you commence your bike tour, please take special care to ensure that you use the bike that has been assigned to you to avoid any unnecessary mix-ups.

At the end of your journey, please return the rental bike as well as the bicycle equipment to the tour manager or crew in the same condition and completeness as when you received them.

Our Rental Bikes

7-gear and 8-gear-tour bikes:

You will receive a high quality 28-Inch unisex city tour bike, manufactured by Velo de Ville from Münster, Germany. As the company uses proven quality for all components, you may rest assured that you cycle comfortably and safely on all roads.

Bike Theft

Never leave your bike unattended and always lock it due to high risk of theft. We highly recommend that you do not bring your bike when going on a sightseeing tour or going for a stroll through the city. A bike theft must be reported to the police— often stressful and time consuming

Bike Malfunctions

Breakdowns can easily occur even with brand new and well-maintained bikes. Punctures will be fixed by you, for bigger damages please contact a member of the crew or the tour manager. Please do not have any repairs done on the rental bike without our consent. For technical problems with the bike, please approach the tour manager.

Own Bikes, E-Bikes Tandems

Generally, we recommend that you rent one of our bikes for the duration of the trip.

We shall not be held liable for neither loss or theft nor for damages on personal bikes – this includes also damages occurring during the transport on board or back ashore.

Repairs you have to do yourself, also the breakdown service is not included for private bikes.

You are personally responsible for the transportation of your bike to the starting point and back home.

Important note for own bikes brought on board

Bags (handlebar bags / panniers and baskets, etc.) attached to the bikes must be removed. Bikes with extra width cannot be transported on board; we cannot guarantee that bikes with their bags still attached will be brought on board.

Own E-bike

You can charge the battery of your electro bike in the wall outlet of your cabin. Please do not forget to bring a spare battery.

Safety Regulations

We recommend that you always wear a bike helmet. In some countries, the wearing of helmets is mandatory: in Slovakia, for all cyclists outside built-up areas; in Austria, helmets are mandatory for children up to 12 years and in the Czech Republic up to 18 years.

Please note that on our journeys, up to 18 years, helmets are always mandatory

In Hungary, Slovakia and the Czech Republic, visibility –jackets are mandatory in bad weather situations and darkness. Please bring your own helmet and, if required, also your visibility-jacket. Adult helmets can be purchased on board for approx. € 40.

Did you like our rental bikes? SE-Tours is sales partner of Velo de Ville. Design your dream bike on www.velo-de-ville.de and send us an e-mail, info@se-tours.de.

Tour Descriptions for Cycling Tours

The cycling tours are self-guided. There will be daily briefings on board with detailed information about the daily programmes. The tour descriptions for the daily cycling tours you find in the cabin.

Prior to departure, you can download these descriptions as well as the GPS tracks for the recommended cycling tours from our homepage:

www.se-tours.de/Reiseinfos/Routenbuecher und
[GPS-Daten zu unseren Reisen](#)



Cruise Timetable and Itinerary



Tag	Ort	An	Ab
Day 1	Passau, Embarkation from 16:00 h		18:00
	Grein	23:00	
Day 2	Grein		10:00
	Melk	14:00	22:00
Day 3	Wien	07:00	23:00
Day 4	Rossatz/Dürnstein	07:30	10:00
	Pöchlarn	14:00	16:30
Day 5	Passau, Disembarkation approx 10:30 h	10:00	

Subject to alterations

Day 1: Passau – Shipping to Grein

Arrival in the "Three River City". Passau attracts many with the world's greatest church organ at the Stephansdom and its charming Old Town. Embarkation will be around 4:00 pm, departure around 6 pm. Enjoy your first dinner on board. and an evening sail to Grein.

Day 2: Grein – Melk, ca. 50 km

Today's stage is marked by a diverse landscape. At the beginning, there is the Strudengau – a narrow point of the Danube which used to be notorious amongst skippers. The valley expands from Persenbeug and the bike tour leads you further to Melk with its gorgeous baroque monastery of the Benedictine brethren. On deck, you enjoy the sunset and the beautiful evening illumination of the Wachau. In the night shipping to Vienna.

Day 3: Vienna-Nussdorf / (Korneuburg may also be possible) (day of rest)

You should be sure to see the most famous places of interest like the St. Stephens Cathedral, the Hofburg, the gorgeous boulevard "Ringstraße" with the Burgtheater, the State Opera House or the town hall that takes you back to the past. In the night shipping to Rossatz or Dürnstein (Wachau).

Day 4: Wachau – Melk – Pöchlarn, ca. 42 - 52 km / Shipping to Passau

Your last biking day is a special highlight! Amidst small dreamy villages, apricot trees, vineyards, castles, monasteries and ruins, this gentle hilly landscape enchants everybody. A powerful ruin looms above the small Baroque town of Dürnstein, while the blue tower of the monastery church is a landmark of Wachau. In the small village of Pöchlarn you will board again. After the farewell gala dinner, you start "sailing" back to Passau.

Day 5: Departure from Passau

Every journey draws to an end. Once again you enjoy on deck the first sunbeams and the peaceful silence of the Danube Valley. Take a last sight at the Schlägener Schlinge ("Great Loop") before you arrive relaxed at Passau.

Arrival: approx. at 10 am, disembarkation half an hour later.

Please note:

In case of high or low water, the cruise company reserves the right to operate part of the itinerary by motorcoach and/ or to cancel the journey in an extreme case on short notice. No legal right shall arise in either situation. (Water level is considered Force Majeure).

The same applies for repair or maintenance works on locks and bridges ordered by river and other local authorities with little or no advance notice, or for engine or propulsion engine damage of no fault of our own.

Scheduled arrival times are subject to average waiting times at locks and normal water levels. We will make reasonable effort to respect the scheduled itinerary, however, river traffic or other unpredictable events are outside our control. Delays rarely occur but, unfortunately, are sometimes unavoidable. Please take any possible delays into account when planning your return journey regarding transfers or a change of trains on the last day of your holiday.

Optional Excursions

Day 2 | Grein | Guided Tour Greinburg Castle | € 10,-**Start: 10:15am / End: approx. 11:30am / Duration 75 minutes**

Greinburg Castle on the Danube, Austria's oldest Residential Castle, dates from the late medieval era and was purchased in 1823 by the Dukes of Saxe-Coburg and Gotha. The Royal Houses of England, Belgium, Portugal, and Bulgaria are descended from the Ducal House, so is the mother of the today's King of Sweden. The castle is well worth a visit. Within a guided tour you can admire the Hall of Knights, the castle chapel, the Late Renaissance arcaded inner courtyard and the Coburg festival rooms.

Day 3 | Vienna | Walking Tour through the City Centre with Bus Transfer Service from /back to the dock| € 38,-**Start: 9:30 am / End: approx. 12:30 am / Duration 3 Hours**

Experience the charming and loveable city of Vienna on a two-hour walking tour with an experienced local guide. Vienna is not only the declared favourite city of all Gourmets: Vienna is where history meets modern life and design meets tradition. The bus takes you from the ship to the famous Viennese boulevard "Ringstraße", past the State Opera House, the Parliament, the Burg Theatre, and the University. Get off at the Imperial Hofburg Palace and walk towards St Stephen's Cathedral, Austria's highest church. From here, start for a relaxing walking tour through the Blood Lane quarter

(Blutgasse) with its marvellous inner courtyards. Continue to the Graben, Vienna`s major square, and via the Imperial Hofburg Palace with the Joseph`s Square and the Spanish Riding School reach the Albertina Square. Bus transfer via Ringstraße back to the ship. If you prefer, you may also stay in the city centre.

ODER

Day 3 | Vienna | City Tour by Bike | € 38,-

Start: 9:30 am / End: approx. 12:30am / Duration 3 Hours

Get up close and personal with Vienna`s famous sites ...

One of the nicest ways to discover Vienna. The bike tour will offer you close-up looks of the impressive Viennese buildings. Accompanied by an experienced local guide, enjoy the beauty of architecture and culture in small groups. From Nussdorf, cycle along the Danube Canal via Spittelhof and Urania to the Hundertwasser House and to the major sights, including the State Opera House, the Johann Strauss Memorial in the City Park, the Imperial Palace (the former Habsburg winter residence), and the New City Hall. The tour ends at St. Stephen`s Cathedral, Vienna`s best-known landmark. Several stopovers for picture taking.

Day 4 | Wachau | Wine Tasting at Luberegg Castle near Emmersdorf (opposite of Melk) | € 12,-

Start: 1:00 pm and at 1:30 pm / Duration approx. 30 minutes

The seat of the romantic Luberegg Castle is Emmersdorf on the Danube, located directly opposite Melk. It was built in 1787 by Joseph von Fürnberg, the famous Danube admiral and timber merchant from the Waldviertel, and is now run by the Pichler family. Sample three wines (Steinfeder, Federspiel and Smaragd). Along with the wine, bread rolls and carbonated water will be served. Learn more about the characteristics of the wines you sample and about the wine-growing region of the Wachau Valley. Depending on the language spoken by participants, the wine tasting will be conducted in both English and German.

Booking of Optional Excursions:

The excursions can only be booked on board.

Payments will be made directly to your tour manager aboard the ship (only cash payment, payments in EUR only). The excursions have capacity limitations – short term reservations may not be considered. We recommend that you attend the tour information sessions.

Minimum number of participants per tour: 25, except for tour Vienna by bike 10 Persons.

Once the tour has been booked and paid, no refunds will be made. (Except of cancellation by SE-Tours or if the minimum number of participants has not been reached).

You will find a coupon for booking optional excursions on the last page.

Quotes provided may be subject to alterations depending on travel agent.

Please note that due to low/high tides or wait times there can be delays on the locks and therefore tour programs as well as boarding and landing sites can change.

Itinerary and excursion programme subject to changes.

Information Videos

On our home page, you can take a closer look on life on board already before starting the journey. Our videos show daily life on board and some impressions of our destinations:

www.se-tours.de/de/reiseinfos/reisevideos

Checklist for your Holiday

- Check validity of Passport/ ID-Card, renewal may be necessary, check credit cards & travel documents
- Store your valuables
- Organise medications for the holidays, prepare first-aid kit
- If necessary, get a health insurance certification
- Check travel insurances
- Leave your holiday address and phone number with friends and family

A last piece of advice:

We recommend that you to bring along copies of your key documents (carried separately from the originals). In case you lose the original documents, the copies will help to speed up the replacement process.

We are looking forward to your Feedback!

On board, you will receive an evaluation sheet for feedback.

You may also forward it online, on our homepage:

<https://www.se-tours.de/de/touren/reise-feedback>.

Do you have a Facebook or Instagram account?
Perfect! Then take us with you on your voyage and let us share your wonderful holiday moments.



Tag us:

@setourgmbh #setours #radundschiff #setoursmomente
#setoursreisen #sefluss



At the end of the season, we reward the best contribution with a SE-Tours travel voucher worth 250 Euro.



Optional Excursions Coupon

In the following, you will find the coupon for booking the optional excursions scheduled for your voyage. In order to simplify the planning on board, we would like to ask you to hand the completed coupon along with the amount payable (exact amount if possible) – only in EUR and only cash payment – to your tour manager on the day of embarkation.

Pre-booking of excursions is not possible!

Capacity limitations – short term reservations may not be considered. Once the tour has been booked and paid, no refunds will be made (except of cancellation by SE-Tours or if the minimum number of participants has not been reached). Please note that due to bad weather or lock closures the scheduled excursion programme may vary and boarding and landing sites can change.

Please detach here and hand to your **tour manager**:
Surname / forename:

Cabin number:

Day	Number of participants:	Excursion	Price per Person	Total price
Tue		Grein Guided Castle Tour	€ 10,00	
Wed		Vienna Walking Tour	€ 38,00	
Wed		Vienna City Tour by Bike	€ 38,00	
Thu		Wachau Wine Tasting	€ 12,00	
Amount payable in EUR:				



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