

YOUR TRAVEL INFORMATION



Dome cities and castle romance at Rhine and Neckar

Strasbourg - Mainz

We would like to give you a very warm welcome on board the MS Olympia!

Enclosed you will find some important information for your journey.

If you have any further question, please do not hesitate to refer to your tour manager or to the crew.

On behalf of your travel agent and us, SE-Tours, we wish you delightful travel preparations and a relaxing stay on board the MS Olympia.

Your team from

SE-Tours

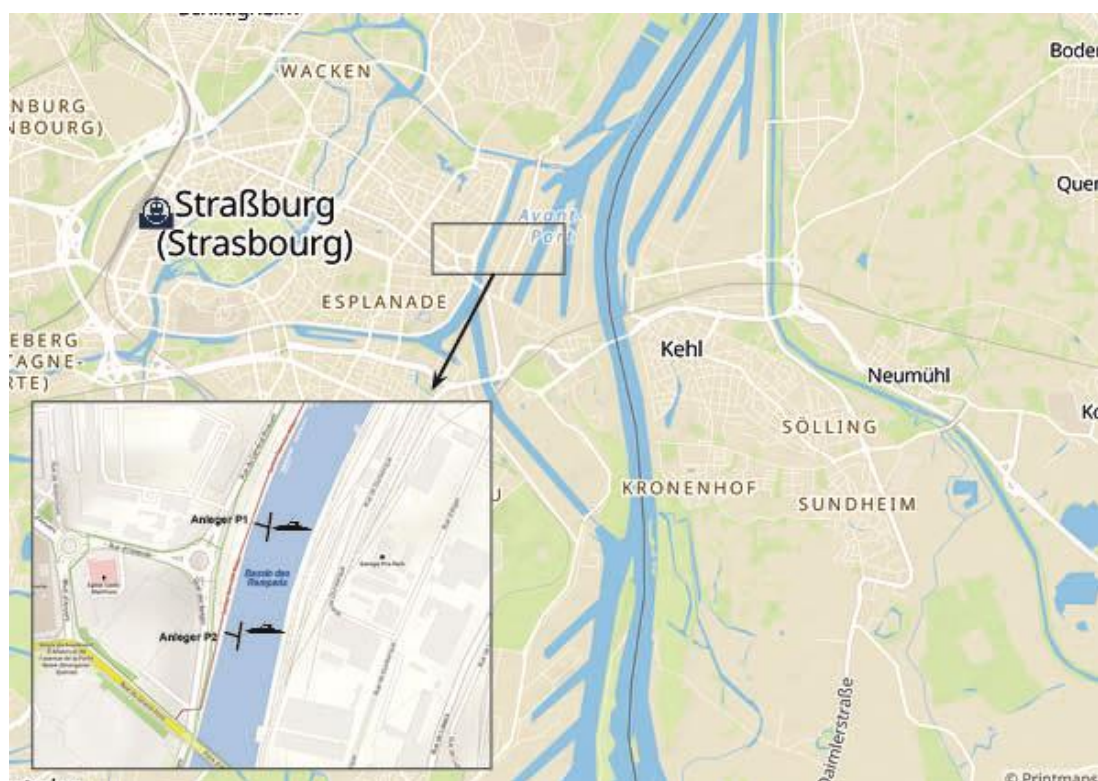


Port Location

In Strasbourg, your ship is assigned to the following port location:

11.06.22 Quai de Belge/ P1 – 67000 Strasbourg

01.10.22 Quai de Belge/ P2 – 67000 Strasbourg



Important note: The mooring site may change at short notice. The local port authorities may assign the same mooring place to more than one ship. So your ship may be tied up alongside another ship. In case you cannot find your ship, please contact the emergency number provided in this brochure.

Arrival in Strasbourg



Arrival by car:

Car parking in Strasbourg is part of the City's "sustainable mobility" policy; parking spaces in the city center are very limited. The rates are higher than average, like in every international large town.

Outside the city center there are several park & ride parking spaces. With the ticket you can use the tram for free for travelling into the city.

The parking garage "Centre historique Petite France" is the cheapest one in Strasbourg for long stay parking. It is located in the historic part of town „La Petite France“, and near the city center (1,000 parking spaces, 12 € per 24 h).

The parking garage „Gare Wodli“ at the central station costs 20 € per 24 h with 960 parking spaces. By car you have to drive around the city center, the distance is 8 km.



Arrival by train:

If you want to travel with your own bike, please inform yourself about transport regulations. The distance between central station and mooring place is 8 km, we recommend taking a taxi (approx. 15 €, depends on traffic).



Arrival by plane:

You can reach the airport in Strasbourg from some international airports, mostly with changing. From there the mooring place is approx. 20 km away (taxi approx. 35 €).

Embarkation

Please plan on arriving in good time in order to respect the scheduled embarkation time, which will be at 3:00 pm.

Please note, an earlier embarkation is not possible.

In case of late arrival please inform us in timely manner.

Please note that each piece of luggage provides a luggage tag with your name and the ship`s name on it.

Disembarkation

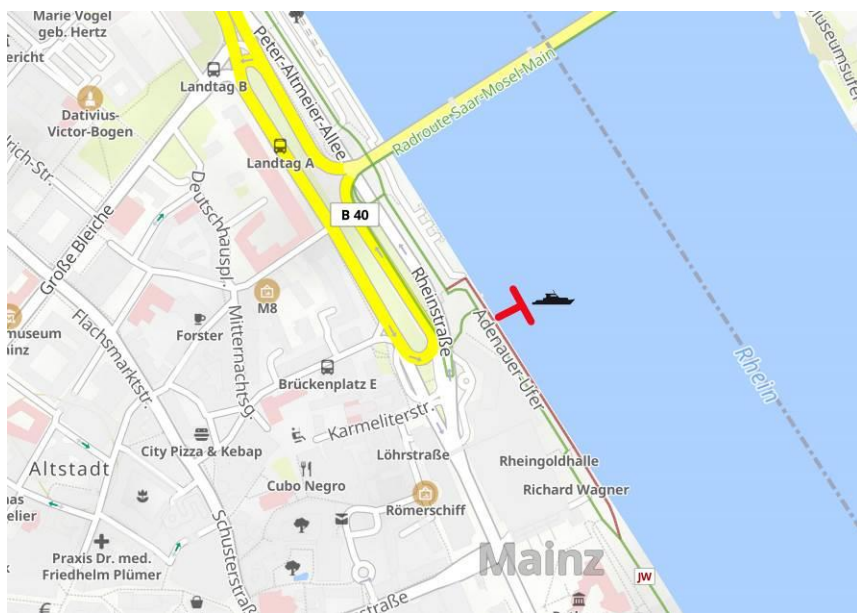
Disembarkation takes place after breakfast, until 9:00 a.m. at the latest.

Please do not forget to hand over your cabin key at the reception.

Port Location in Mainz

In Mainz, your ship is assigned to the following port location:

Adenauerufer, mooring place next to the Hilton Hotel



Important note: The mooring site may change at short notice. The local port authorities may assign the same mooring place to more than one ship. So your ship may be tied up alongside another ship. In case you cannot find your ship, please contact the emergency number provided in this brochure.

Departure from Mainz

From the mooring place you can reach the central train station within 15 minutes by foot.

Travelling time from Mainz to Strasbourg approx. 2 - 3 h by train (without changing), costs approx. 20 € - 60 € per ticket (economy price from Deutsche Bahn, depends on demand).

Prices are subject to change, effective February 2020.

Emergency number

In case of emergency, you can reach the reception of the MS Olympia under the following number:

+31 683 331 481

Emergency number Cruise Manager:

+49 171 808 442 8

Emergency number SE-Tours – **only available on day of arrival.**

number: **+49 (0) 171-8261 718**

For questions prior to departure, please contact your booking agent.

Entry / COVID-19

EU citizens need a valid identity card or passport.

All non-EU nationals or EU nationals with special circumstances (e.g. dual citizenship, primary residence abroad, provisionally issued travel documents) are requested to inform themselves in good time before departure about the respective visa and entry requirements at their respective consulates.

All participants in our trips must present the respective governmentally **prescribed vaccination or convalescent status (currently 2G rule) at embarkation** in order to start our trips. Unfortunately, unvaccinated and unhealed persons cannot participate in our trips until further notice. Government regulations are constantly changing. All participants in our trips must inform themselves about the respective rules in good time before the start of the trip. It is the responsibility of each participant to check and comply with the current Corona travel regulations at the time of travel. **For the safety of all persons present on board we ask you to wear a mouth-nose protection (FFP2 or OP-Mask)** and to observe the distance and hygiene rules. Please find enclosed our ship-specific hygiene concept.



There are a number of different registration and testing obligations before the outward or return journey.

Therefore, please always inform yourself about the entry regulations and the epidemiological situation (risk area, high incidence area, virus variant area) of your destination.

The enclosed entry information serves as a rough guide. **The current travel and security information can be obtained from the German Foreign Office.**

(<https://www.auswaertiges-amt.de/de/ReiseUndSicherheit>.)

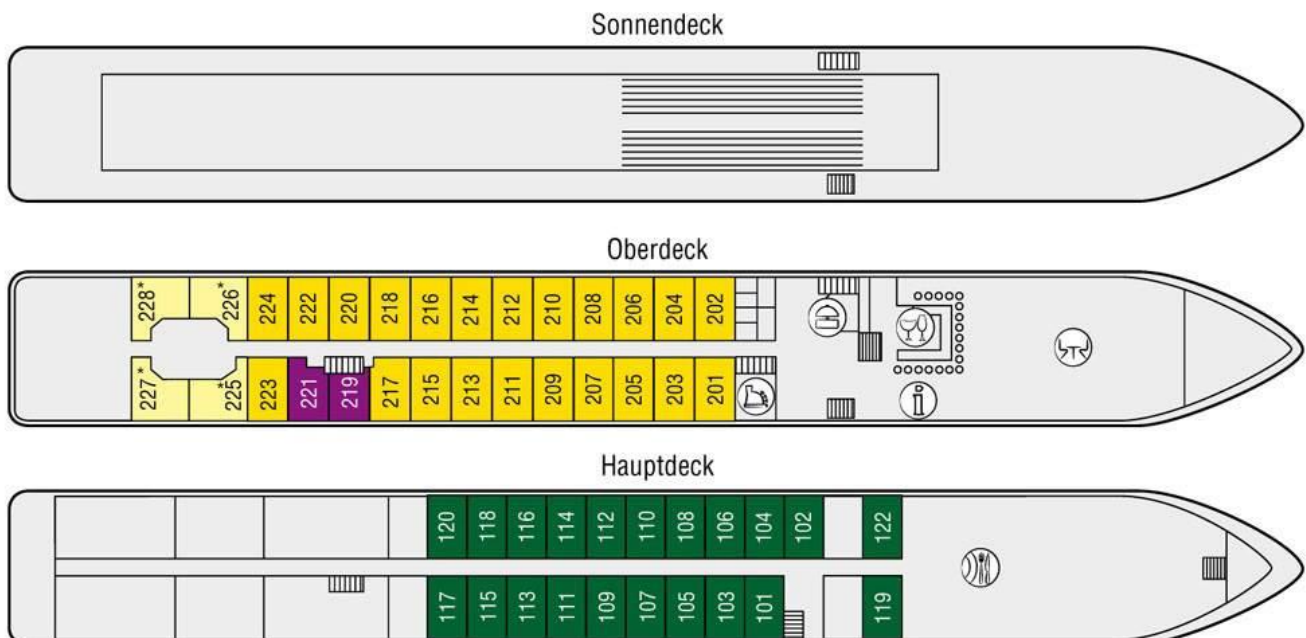
Your Ship: MS Olympia



Comfortable and cosy river ship with family environment. The ship was refurbished in 2015/2016. The panoramic salon with bar in gentlemen club-style and the bright and friendly restaurant are waiting for you to pass relaxing hours here. A spacious, partly shaded sun deck and storage space for bicycles. A total of 49 comfortable outside cabins for a max. of 96 guests. Main deck: 21 two-bed-cabins (about 11 qm). Upper deck: 22 two-bed-cabins (about 11 qm), 4 two-bed-cabins of bigger size at the stern of the ship (12 qm, 3 of which feature twin beds; during the trip increased noise perception) as well as two single cabins about 9 qm). All cabins boast en-suite bathroom, hair dryer, telephone, TV, individual air conditioning/heating, fridge, safe und large panoramic window. On the Upper deck, cabins feature opening windows,

Accommodations facilities:

Length 88.50 m. Width 10.50 m. Draught 1.30 m. Capacity max. 96 passengers. Flag Switzerland. Built 1984. Refurbished 2015/2016. Crew ca. 21



* In diesen Kabinen sind während der Fahrt verstärkt Geräusche zu vernehmen. Die Kabinen 226, 227, 228 sind etwas größer und verfügen über ein Doppelbett. Die Kabine 225 verfügt über kein Doppelbett.



Restaurant

Rezeption

Bordshop

Bar

Panoramalalon

2-Bett Hauptdeck

2-Bett Oberdeck achtern

2-Bett Oberdeck

1-Bett Oberdeck

Honest Words:

River cruises cannot be compared to ocean cruises. Due to the smaller size of the ships, they have smaller decks, and the cabin and living space is limited. In some ports, several ships may be tied up alongside each other, hence the view may be restricted and noise pollution may occur. Please consider that on the one hand your ship is your hotel, on the other hand, however, it is an engine that has to run constantly – even at night time, therefore a certain level of noise is inevitable.

For more information, please refer to the on-board ABC.

Air conditioning

All rooms are equipped with air conditioning. Please note the air conditioning in your room is working properly only if all doors and windows are closed.

Cabin cleaning

Cabins are cleaned daily; fresh towels on demand.

Clothing

There is no special dress code on board, dress aboard is casual. For the gala dinner, most passengers prefer to dress up. Due to limited space in the cabin, we kindly ask do not to bring hard protective cases.

For the bike tours we recommend:

- 🚲 Cycle helmet, padded cycling pants and cycle gloves
- 🚲 Headgear
- 🚲 Trainers
- 🚲 Sun and rain protection, sunglasses
- 🚲 Warm jumper or sweater for chilly evenings on deck
- 🚲 Swim wear and towel for warm summer days

Food & Meals

Full board consists of a breakfast buffet, packed lunch for cyclists (or light meals for guests staying on board) and 3-course menu for dinner. For the cycle tours, you prepare your own picnic lunch from the breakfast buffet. There will be no refund for meals that have not been taken aboard.

If you have any dietary restrictions or food allergies, please let us know at least 14 days prior to departure. We guarantee vegetarian dishes (unfortunately, we are not able to accommodate for a vegan diet on board) as well as gluten- and lactose-free dishes at extra charge, however, we apologise that there may be a limited choice of menu.

For logistical reasons, we cannot cater for those who suffer for very special dietary restrictions like pronounced multiple allergies, therefore we recommend that guest who keep a special diet, bring along a small supply of daily foods.

To avoid garbage waste, we would like to ask you to bring along a lunch box and a drink bottle.

Gratuities

In accordance with the international practice on river cruises, gratuities are collected at the end of the cruise for all crew members, tour manager included. This arrangement allows to distribute the gratuities equally among all employees; this way, also the ones who work in the background without direct passenger contact can benefit from this acknowledgement. As a matter of course, it is up to you how much tip you want to give. The recommended daily amount is 4.00 – 5.00 € per person.

Hairdryer

Each cabin is equipped with a hairdryer.

Medical care

During the cruise, there will be no medical assistance on board. In case of an emergency, the crew will be at your disposal to help you to find a local pharmacy or doctor.

Please remember to bring an adequate supply of any prescription medications.

In any case, we strongly recommend that you take out a travel health insurance with repatriation cover.

On-board Smoking Policy

Please note that smoking is strictly prohibited in all interior areas of the ship (including cabins, restaurant and salon). Smoking is only permitted on the sun deck.

Payment on board

With each drink purchased on board, you receive a receipt, which you have to affix with your signature.

The amount will be charged to your shipboard account. Please settle the final invoice on the day of departure. The shipboard currency is Euro. The following forms of payment are accepted on board: Cash (Euro), Visa-Eurocard and Master Card. Payments with EC or ATM card are not possible.

Phone /internet/ e-mail

If you want to be available on board in case of an emergency, please leave our office hotline with your family. We will forward any message to you as quickly as possible. If you plan to use your mobile phone, please check with your provider if you can use it abroad. Remember to bring the charger.

On board, we only have partly very limited internet access; nevertheless, we are happy to forward any urgent messages for you via e-mail.

W-Lan is available on board (limited, subject to a charge).

Program changes

Changes to the schedule due to technical reasons or unforeseen events are possible despite careful planning. Any changes, which may also affect the excursions, will be communicated to you immediately by the cruise director. They will always try to offer you the most attractive alternative solutions.

Safety regulations

Your ship fully complies with applicable security regulations. Evacuation plans are displayed on the corridors as well as on your cabin door. You will find life jackets in your cabin either under the bed or in the cupboard.

Table reservation

Tables are assigned upon boarding at the reception. If you want to share the table with fellow passengers who are not booked in a group with you, please inform us or upon booking or 14 days prior to departure.

TV

The ship features a satellite TV system, thus for most part of the journey the reception is guaranteed. When passing bridges and staying in locks, and on certain sections, programming may temporarily be unavailable. We apologise for any inconvenience.

Voltage

You will find 220-V electrical sockets in each cabin.

Welcoming on board and first briefing

During the welcoming on the first evening, you will learn everything you need to know about life on board and about your first cycle tour on the following day. Afterwards, the captain and the tour manager will invite you for a welcome cocktail. For the exact meeting point and time, please refer to the information board in the entrance area.

Bicycles

The booked rental bike is at your disposal anytime during the whole journey; however, this does not include any additional dates booked separately.

We kindly ask you to take care of our bikes during the whole trip and to lock your bike securely in a secure area. Never leave the bikes unattended, especially in the inner cities.

During the journey, you are liable for damages to the bike caused by negligence.

Bike hand over

At the first day, you will receive your bike on board. Along with it, you will get the following equipment:

- 1 pannier per bike
- 1 bike lock
- 1 repair set, 1 air pump (per cabin)

On receiving your bike, please check that it has everything necessary attached and that it is in good working condition. Please advise the crew, should you notice any defects – so they may assist you immediately.

To avoid any mishaps, please take special care to ensure every morning before you commence your bike tour, that you use your personal bike.

At the end of the journey, please return your rental bike as well as the complete bicycle equipment to the tour manager or to the crew.

Our Rental Bikes

7-gear-tour- or 8-gear-E-Bikes:

You will receive a high-quality 28-inch unisex city bike made by Velo de Ville, bicycle manufacturer from Munster, Germany. The proved brand quality guarantees for comfort and security on road and cycle path.

Bike theft

Never leave your bike unattended, and always remember to lock it.

We highly recommend that you do not bring your bike when going on a sightseeing tour or going for a stroll through the city. A bike theft must be reported to the police– often stressful and time consuming.

Bike malfunction

Breakdowns can easily occur even with brand new and well-maintained bikes. Punctures will be fixed by you, for bigger damages please contact the crew or your tour manager. Please do not have any repairs done on our rental bikes without our consent. For technical problems with the bike, please refer to the tour manager.

Private bikes, e-bikes or tandems

Generally, we recommend that you rent one of our bikes for the duration of the trip.

We cannot be held liable for neither loss nor theft nor for possible damage on personal bikes -- this is also valid for transport damages when bikes are brought on or from board.

In case the bike needs to be repaired, you will have to fix it yourself. The break-down service offered by the cruise management is not available for personal bikes.

You are responsible for the transport of your personal bike to the starting point and for the way back at the end of the journey.

Important note for own bikes brought on board:

Bags (handlebar bags / panniers and baskets, etc.) attached to the bikes must be removed. Bikes with extra width cannot be transported on board; we cannot guarantee that bikes with their bags still attached will be brought on board.

Private e-bikes

You can charge the battery of your electro bike in the wall outlet of your cabin. Please do not forget to bring a spare battery.

Safety regulations

For safety reasons, we recommend that you always wear a helmet.

Please note that on all our journeys, it is mandatory for children under 18 years to wear helmets.

Adult helmets can be purchased on board for approx. € 40.

Did you enjoy riding our rental bikes? SE-Tours is retailing partner of Velo de Ville. Design and assemble your dream bike on www.velo-de-ville.de and send an e-mail to info@se-tours.de.



Itinerary



Tag	Ort	An	Ab
Day 1	Strasbourg (Kehl), Embarkation 15:00	-	-
Day 2	Strasbourg (Kehl)		09:00
Day 2	Gamsheim	11:00	12:00
Day 2	Plittersdorf	16:00	
Day 3	Plittersdorf		06:00
Day 3	Germersheim	10:00	12:00
Day 3	Speyer	15:00	
Day 4	Speyer		10:00
Day 4	Mannheim	11:30	
Day 5	Mannheim		10:00
Day 5	Mannheim	11:00	
Day 6	Mannheim		12:45
Day 6	Worms	14:30	
Day 7	Worms	08:30	
Day 7	Nierstein	10:00	12:00
Day 7	Mainz	13:15	
Day 8	Mainz, Disembarkation 09:00		

Day 1: Arrival to Strasbourg (Kehl)

Individual arrival at Strasbourg (Kehl) and embarkation from 3:00 – 5:00 p.m. There may be time to explore the capital of the Alsace with its many canals.

Day 2: Boat Tour Strasbourg (Kehl) – Gamsheim / Gamsheim/Freistett – Plittersdorf, Cycle tour approx. 40 km

Enjoy your breakfast during a boat tour starting in Strasbourg (Kehl). After arriving at the lock station in Gamsheim/Freistett you start your cycle tour directly alongside the Rhine through the gentle Rhine plain up to Plittersdorf. Here you stay for the night. Active cyclists can also start their cycle tour directly in the morning in Kehl (Cycle tour Kehl – Plittersdorf approx. 60 km)

Day 3: Boat Tour Plittersdorf – Germersheim / Germersheim - Speyer, Cycle Tour approx. 25 km

Early in the morning your ship

starts its way to Germersheim. Here your today's cycle tour begins: look forward to visiting the old fortified town of Germersheim with its many picturesque lanes, corners and squares. Continuing through the Palatinate land, you reach the cathedral city of Speyer. Speyer Cathedral was added to the UNESCO World Heritage List in 1981.

Day 4: Speyer – Mannheim, Cycle Tour approx. 20 km

Enjoy a short cycle ride alongside the Old Rhine, past marvellous lakes, through untouched protected areas designated as National Nature Reserves and natural flood plains. You reach Mannheim, also called the "City of Squares" due to its layout in a grid-pattern. In these squares, countless places are well worth visiting as for example the famous Mannheim Baroque Palace – German largest Baroque palace complex and the water tower – the city's landmark.

Day 5: Mannheim – Heidelberg - Mannheim, Cycle Tour approx. 60 km

Today the tour leads through the core of the Electoral Palatinate and thus partly along the Castle Road. Schwetzingen Castle and its castle garden are only two reasons to visit the charming town of Schwetzingen. From here, the route continues via Plankstadt and Eppelheim to Heidelberg. Already visible from afar, the castle ruin of Heidelberg Castle towers over the Old Town. Admire the famous Heidelberg red sandstone bridge or stroll through meandering lanes and see the picturesque squares in the Old Town. The further way leads you on the other side of the Neckar via the Roman town Ladenburg back to Mannheim.

Day 6: Mannheim – Worms, Cycle Tour approx. 25 km

Today you leave Mannheim and drive past meadows and fields, following the course of the Rhine to the imperial city of Worms. On your journey through two millennia of the city's history, learn about emperors and kings, myths and legends of the Nibelung, Judaism and Martin Luther.

Day 7: Boat Tour Worms – Nierstein, Nierstein – Mainz, Cycle Tour approx. 20 km

With almost 1,000 Hectare of viticultural area, Nierstein is home to the largest wine-growing community on the Rhine. The historic Old Town with its medieval market square and noble houses is also well worth visiting. A short stretch that leaves plenty of time for one to indulge oneself: cycle on the Rhine Cycle Route on well-paved cycle ways directly alongside the Rhine from Nierstein to Mainz. Guests, who would like to cycle a longer stretch, can also choose to start the cycle tour already in Worms. (cycle tour Worms-Mainz approx. 60 km).

Day 8: Mainz

After breakfast disembarkation until 09:00am. Individual journey home.

**Important Note:**

In case of high or low water, the cruise company reserves the right to operate part of the itinerary by motor coach and/ or to cancel the journey in an extreme case on short notice. No legal right shall arise in either situation.

The same applies for repair or maintenance works on locks and bridges ordered by river and other local authorities with little or no advance notice, or for engine or propulsion engine damage of no fault of our own.

Scheduled arrival times are subject to average waiting times at locks and normal water levels. We will make reasonable effort to respect the scheduled itinerary, however, river traffic or other unpredictable events are outside our control. Delays rarely occur but, unfortunately, are sometimes unavoidable. Please take any possible delays into account when planning your return journey regarding transfers or a change of trains on the last day of your holiday.

Please be aware that your ship is not only your hotel but also an engine, working with engine power also during the night. Especially passing locks and bridges may cause a certain level of noise. If you are sensitive to noise, please bring earplugs.

The passing through locks may cause unpleasant noise but this is inevitable.

Route description

The offered cycle tours are unguided. On board, there will be held daily briefings, in which you will learn about the detailed programme for the day.

Before starting your trip, you can download them as well as the GPS tracks of the recommended bike routes from our website

website: www.se-tours.de/Reiseinfos/Routenbuecher and GPS data for our trips



The offered cycle tours are unguided. On board, there will be held daily briefings, in which you will learn about the detailed programme for the day.

Optional excursions

In order to make your holiday week from Rotterdam to Cologne on board of the MS OLYMPIA even more special and varied, we arranged an excursion program for you.

SPEYER: Technik Museum, self-guided visit

Monday, useable all day

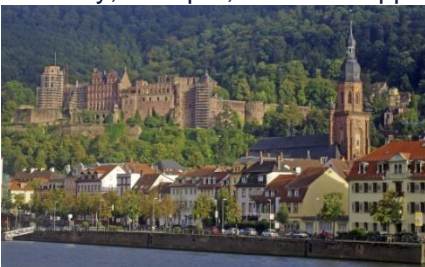
Explore the Technik Museum Speyer independently, at your own pace. You can get aboard an original jumbo jet, and tour the inside of a former German Navy submarine and an oceangoing rescue cruiser. In the exhibition halls, the largest space flight exhibitions in Europe awaits you. Here you will find the Russian BURAN Space Shuttle, an original moonstone, space suits and a landing capsule of a Soyuz Mission along with steam locomotives, classic vintage cars, historic fire engines, motorcycles, and thousands of other exhibits. In the adjacent exhibition Wilhelmsbau, enjoy mechanical music instruments, dolls and historic fashion. The IMAX®-DOME movie theatre offers a unique experience showing exclusive movies on a gigantic dome screen.



Price per Person: EUR 23.00

Heidelberg: Old Town City Walk

Tuesday, 1:00 pm; Duration: approx. 90 min



At the Meeting point "Liebesstein" next to the Old Bridge we start off directly to Heidelberg Old Town. Narrow alleys, dreamy squares, interesting museums and galleries: Heidelberg Old Town has a lot of facets and with this guided walking tour the past becomes our present. Whether the Church of the Holy Ghost, the Jesuit Quarter, Germany's oldest University with the Student Karzer or any of the other major sights: each of them has its own interesting story to tell. The tour leads as well along the Hauptstraße (Main Street), one of the longest pedestrian zones in Europe.

Price per Person: EUR 17.00

How to Book your Excursions:

- Booking is possible only on board the ship
- For payment refer to your tour manager (cash only in €)
- The optional excursions have capacity limitations – In some cases, short-term reservations may not be considered. We recommend that you attend the tour information sessions.
- Minimum number of participants per tour: 10
- Once an excursion has been booked and paid, no refunds will be made. (Except of cancellation by SE-Tours or if the minimum number of participants has not been reached).
- Please note that, for instance, due to weather conditions or lock closures the scheduled programme may change as well as the location of boarding and disembarking.

Itinerary as well as tour programs are subject to change.
Rates effective February 2022.

Tour information videos

On our webpage, you can watch informative short videos, which will give you first impressions of the life on board and our destinations already prior to departure:

<https://www.se-tours.de/de/reisen/rad-schiff/olympia-zeelandroute>

Your feedback is greatly appreciated:

On board you will receive an evaluation form on the last evening.

We are looking forward to receiving your feedback also via our webpage:

<https://www.se-tours.de/de/touren/reise-feedback>.



Mark us:

@setoursgmbh #setours #radundschiff #setoursmomente
#setoursreisen #sefluss

Your holiday checklist

- Check Passport / Personal ID validity and renew if necessary
- Check credit cards and travel documents

- Store valuables safely

- Bring the necessary supply of prescription medications, pack a travel medical kit

- Get a health insurance certificate if necessary

- Check your travel health insurance

- Leave the holiday contact address and phone with friends and family.

On a final note:

We recommend that you bring along copies of your key documents, and carry them separately from the originals. In case you lose the original documents, the copies will help to speed up the replacement process.



**Booking form for optional excursions
MS Olympia – Strasbourg – Mainz**

We kindly ask you to hand over the completed booking form and the exact amount of money – in Euro, cash only – to the tour manager.

The excursions have capacity limitations – short term reservations may not be considered. We recommend that you attend the tour information sessions.

Once the tour has been booked and paid, no refunds will be made. (Except of cancellation by SE-Tours or if the minimum number of participants has not been reached). Please note that due to bad weather or lock closures, tour programs as well as boarding and landing sites can change.

Surname / Forename: _____

Cabin no.: _____

Day	Number of participants:	Excursion	Price per Person	Total price
Mon		Speyer Technik Museum	€ 23,00	
Tue		Heidelberg Old Town City Walk	€ 17,00	
Payable amount in EUR				