

# YOUR TRAVEL INFORMATION



## Cycle Indulgence along the Lower Rhine

### Cologne - Rotterdam

We would like to give you a very warm welcome on board the MS Olympia!

Enclosed you will find some important information for your journey.

If you have any further question, please do not hesitate to refer to your tour manager or to the crew.

On behalf of your travel agent and us, SE-Tours, we wish you delightful travel preparations and a relaxing stay on board the MS Olympia.

Your team from

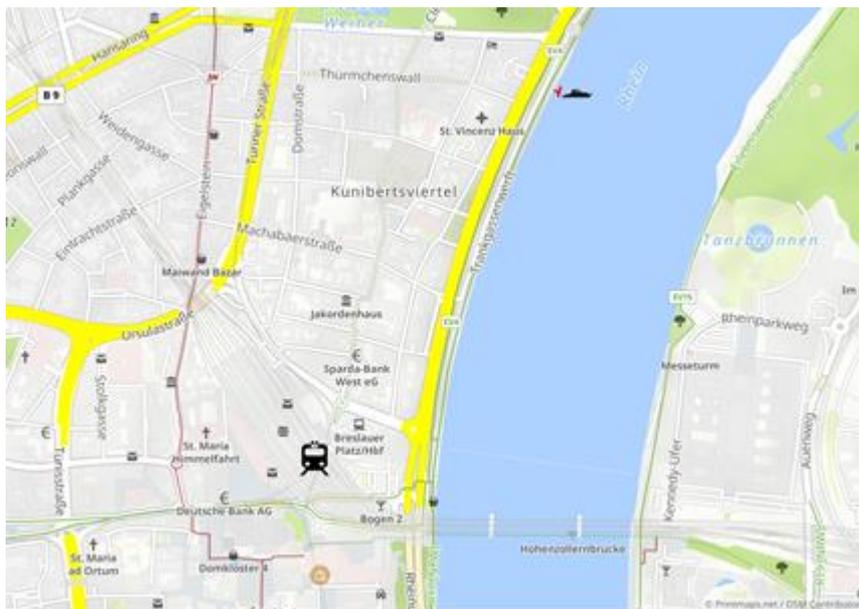
SE-Tours



## Port Location

In Cologne, your ship is assigned to the following port location:

Konrad-Adenauer-Ufer, mooring place "Feenstra"



**Important note:** The mooring site may change at short notice. The local port authorities may assign the same mooring place to more than one ship. So your ship may be tied up alongside another ship. In case you cannot find your ship, please contact the emergency number provided in this brochure.

## Arrival in Cologne



### Arrival by car:

In the center of Cologne you can find several parking lots which mostly cannot be reserved in advance. The car park "Philharmonie" and the underground parking lot at the central station cost 18 € per day. In the center of Cologne you will probably not find lower parking fees. Alternatively, outside the town you can park your car on one over 150 park & ride parking spaces and get into the city by bus and tram, i.e. the parking lot „Heinrich-Lübke-Ufer“ free of charge with 130 parking spaces and a tram connection.



### Arrival by train:

If you want to travel with your own bike, please inform yourself about transport regulations. The distance between central train station in Cologne and mooring place is approx. 850 m. You can reach the pier on foot within 10 - 15 minutes.



### Arrival by plane:

You can reach airport Cologne/Bonn from almost every German airport and a lot of international airports. From the airport Cologne/Bonn the mooring place is approx. 15 km away (taxi approx. 15 minutes, approx. 35 € - 35 €, depends on traffic).

Prices are subject to change, effective March 2022.

## Embarkation

Please plan your arrival in good time in order to respect the scheduled embarkation time, which will be at 3:00 pm.

Please note: an earlier embarkation is not possible.

In case of late arrival please inform us.

**Please note that each piece of luggage must have a luggage tag with your name and the ship`s name on it.**

## Disembarkation

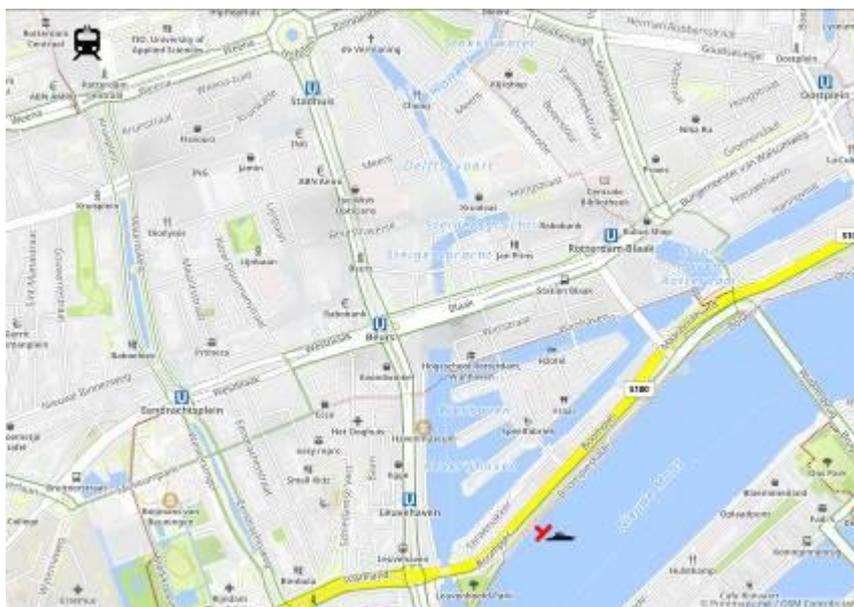
Disembarkation takes place after breakfast, until 9:00 a.m. at the latest.

**Please do not forget to hand over your cabin key at the reception.**

## Port Location in Rotterdam

In Rotterdam, your ship is assigned to the following port location:

Boompjeskade, 3011 Rotterdam



**Important note:** The mooring site may change at short notice. The local port authorities may assign the same mooring place to more than one ship. So your ship may be tied up alongside another ship. In case you cannot find your ship, please contact the emergency number provided in this brochure.

## Departure from Rotterdam

The distance between the pier and Rotterdam Central Station is about 2.5 km, by cab you need about 15 minutes. From Rotterdam it takes you about 3 hours by train back to Cologne (transfer connection). Attention: the Belgian private train "Thalys" requires reservations. The cost is about 20 € - 40 € per ticket (depending on the demand of tickets).

Prices are subject to change, effective September 2021.

## Emergency number

In case of emergency, you can reach the reception of the MS Olympia under the following number:

**+31 683 331 481**

The cruise management you can reach under the following number:

+49 171 808 442 8

Emergency number SE-Tours – only available on day of arrival:

**+49 (0) 171-8261 718**

For questions prior to departure, please contact your booking agent.

## Entry / COVID-19

EU citizens need a valid identity card or passport.

All non-EU nationals or EU nationals with special circumstances (e.g. dual citizenship, primary residence abroad, provisionally issued travel documents) are requested to inform themselves in good time before departure about the respective visa and entry requirements at their respective consulates.

All participants in our trips must present the respective governmentally **prescribed vaccination or convalescent status (currently 2G rule) at embarkation** in order to start our trips. Unfortunately, unvaccinated and unhealed persons cannot participate in our trips until further notice. Government regulations are constantly changing. All participants in our trips must inform themselves about the respective rules in good time before the start of the trip. It is the responsibility of each participant to check and comply with the current Corona travel regulations at the time of travel. **For the safety of all persons present on board, we ask you to**

**wear a mouth-nose protection (FFP2-or OP- mask)** and to observe the distance and hygiene rules. Please find enclosed our ship-specific hygiene concept.

There are a number of different registration and testing obligations before the outward or return journey.

Therefore, please always inform yourself about the entry regulations and the epidemiological situation (risk area, high incidence area, virus variant area) of your destination.

The enclosed entry information serves as a rough guide. **The current travel and security information can be obtained from the German Foreign Office.**

(<https://www.auswaertiges-amt.de/de/ReiseUndSicherheit>.)



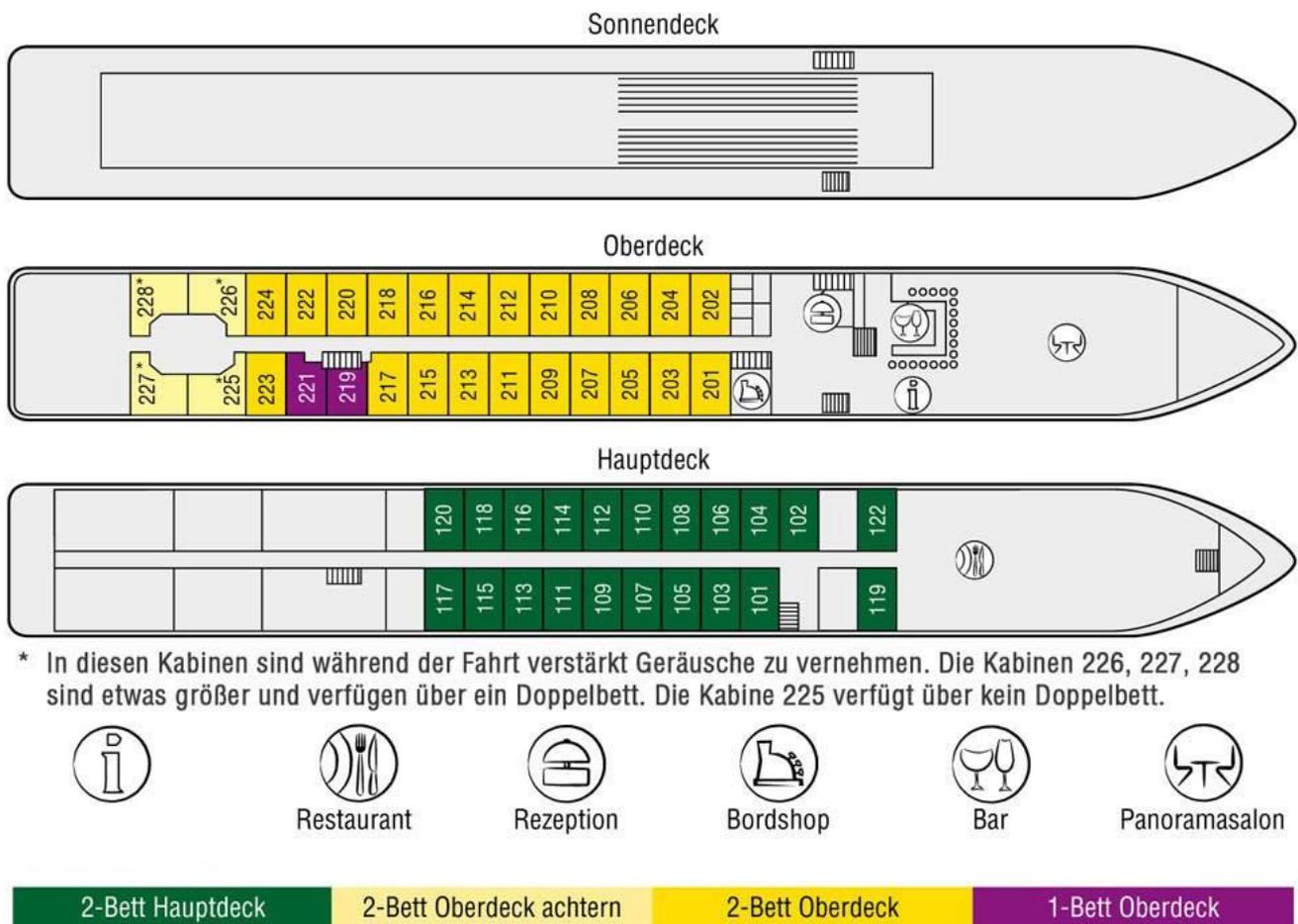
## Your Ship: MS Olympia



Comfortable and cosy river ship with family environment. The ship was refurbished in 2015/2016. The panoramic salon with bar in gentlemen club-style and the bright and friendly restaurant are waiting for you to pass relaxing hours here. A spacious, partly shaded sun deck and storage space for bicycles. A total of 49 comfortable outside cabins for a max. of 96 guests. Main deck: 21 two-bed-cabins (about 11 qm). Upper deck: 22 two-bed-cabins (about 11 qm), 4 cabins of bigger size at the stern of the ship (12 qm, 3 of which feature twin beds; during the trip increased noise perception) as well as two single cabins about 9 qm). All cabins boast en-suite bathroom, hair dryer, telephone, TV, individual air conditioning/heating, fridge, safe und large panoramic window. On the Upper deck, cabins feature opening windows,

### Accommodations facilities:

Length 88.50 m. Width 10.50 m. Draught 1.30 m. Capacity max. 96 passengers. Flag Switzerland. Built 1984. Refurbished 2015/2016. Crew ca. 21



### Honest Words:

River cruises cannot be compared to ocean cruises. Due to the smaller size of the ships, they have smaller decks, and the cabin and living space is limited. In some ports, several ships may be tied up alongside each other, hence the view may be restricted and noise pollution may occur. Please consider that on the one hand your ship is your hotel, on the other hand, however, it is an engine that has to run constantly – even at night time, therefore a certain level of noise is inevitable.

For more information, please refer to the on-board ABC.

### **Air conditioning**

All rooms are equipped with air conditioning. Please note the air conditioning in your room is working properly only if all doors and windows are closed.

### **Cabin cleaning**

Cabins are cleaned daily; fresh towels on demand.

### **Clothing**

There is no special dress code on board, dress aboard is casual. For the gala dinner, most passengers prefer to dress up. Due to limited space in the cabin, we kindly ask do not to bring hard protective cases.

For the bike tours we recommend:

- 🚲 Cycle helmet, padded cycling pants and cycle gloves
- 🚲 Headgear
- 🚲 Trainers
- 🚲 Sun and rain protection, sunglasses
- 🚲 Warm jumper or sweater for chilly evenings on deck
- 🚲 Swim wear and towel for warm summer days

### **Food & Meals**

Full board consists of a breakfast buffet, packed lunch for cyclists (or light meals for guests staying on board) and 3-course menu for dinner. For the cycle tours, you prepare your own picnic lunch from the breakfast buffet. There will be no refund for meals that have not been taken aboard.

If you have any dietary restrictions or food allergies, please let us know at least 14 days prior to departure. We guarantee vegetarian dishes (unfortunately, we are not able to accommodate for a vegan diet on board) as well as gluten- and lactose-free dishes at extra charge, however, we apologise that there may be a limited choice of menu.

For logistical reasons, we cannot cater for those who suffer for very special dietary restrictions like pronounced multiple allergies, therefore we recommend that guest who keep a special diet, bring along a small supply of daily foods.

**To avoid garbage waste, we would like to ask you to bring along a lunch box and a drink bottle.**

### **Gratuities**

In accordance with the international practice on river cruises, gratuities are collected at the end of the cruise for all crew members, tour manager included. This arrangement allows to distribute the gratuities equally among all employees; this way, also the ones who work in the background without direct passenger contact can benefit from this acknowledgement. As a matter of course, it is up to you how much tip you want to give. The recommended daily amount is 4.00 – 5.00 € per person.

### **Hairdryer**

Each cabin is equipped with a hairdryer.

### **Medical care**

During the cruise, there will be no medical assistance on board. In case of an emergency, the crew will be at your disposal to help you to find a local pharmacy or doctor.

Please remember to bring an adequate supply of any prescription medications.

In any case, we strongly recommend that you take out a travel health insurance with repatriation cover.

### **On-board Smoking Policy**

Please note that smoking is strictly prohibited in all interior areas of the ship (including cabins, restaurant and salon). Smoking is only permitted on the sun deck.

### **Payment on board**

With each drink purchased on board, you receive a receipt, which you have to affix with your signature.

The amount will be charged to your shipboard account. Please settle the final invoice on the day of departure. The shipboard currency is Euro. The following forms of payment are accepted on board: Cash (Euro), Visa-Eurocard and Master Card. Payments with EC or ATM card are not possible.

### **Phone /internet/ e-mail**

If you want to be available on board in case of an emergency, please leave our office hotline with your family. We will forward any message to you as quickly as possible. If you plan to use your mobile phone, please check with your provider if you can use it abroad. Remember to bring the charger.

On board, we only have partly very limited internet access; nevertheless, we are happy to forward any urgent messages for you via e-mail.

W-Lan is available on board (limited, subject to a charge).

### **Program changes**

Changes to the schedule due to technical reasons or unforeseen events are possible despite careful planning. Any changes, which may also affect the excursions, will be communicated to you immediately by the cruise director. They will always try to offer you the most attractive alternative solutions.

### **Safety regulations**

Your ship fully complies with applicable security regulations. Evacuation plans are displayed on the corridors as well as on your cabin door. You will find life jackets in your cabin either under the bed or in the cupboard.

### **Table reservation**

Tables are assigned upon boarding at the reception. If you want to share the table with fellow passengers who are not booked in a group with you, please inform us or upon booking or 14 days prior to departure.

### **TV**

The ship features a satellite TV system, thus for most part of the journey the reception is guaranteed. When passing bridges and staying in locks, and on certain sections, programming may temporarily be unavailable. We apologise for any inconvenience.

### **Voltage**

You will find 220-V electrical sockets in each cabin.

### **Welcoming on board and first briefing**

During the welcoming on the first evening, you will learn everything you need to know about life on board and about your first cycle tour on the following day. Afterwards, the captain and the tour manager will invite you for a welcome cocktail. For the exact meeting point and time, please refer to the information board in the entrance area.

## **Bicycles**

The booked rental bike is at your disposal anytime during the whole journey; however, this does not include any additional dates booked separately.

We kindly ask you to take care of our bikes during the whole trip and to lock your bike securely in a secure area. Never leave the bikes unattended, especially in the inner cities.

**During the journey, you are liable for damages to the bike caused by negligence.**

### **Bike hand over**

**At the first day, you will receive your bike on board. Along with it, you will get the following equipment:**

- 1 pannier per bike
- 1 bike lock
- 1 repair set, 1 air pump (per cabin)

On receiving your bike, please check that it has everything necessary attached and that it is in good working condition. Please advise the crew, should you notice any defects – so they may assist you immediately.

To avoid any mishaps, please take special care to ensure every morning before you commence your bike tour, that you use your personal bike.

At the end of the journey, please return your rental bike as well as the complete bicycle equipment to the tour manager or to the crew.

## **Our Rental Bikes**

7-gear-city bikes & 8-gear-E-Bikes:

You will receive a high-quality 28-inch unisex city bike made by Velo de Ville, bicycle manufacturer from Munster, Germany. The proved brand quality guarantees for comfort and security on road and cycle path.

## **Bike theft**

Never leave your bike unattended, and always remember to lock it.

We highly recommend that you do not bring your bike when going on a sightseeing tour or going for a stroll through the city. A bike theft must be reported to the police— often stressful and time consuming.

## **Bike malfunction**

Breakdowns can easily occur even with brand new and well-maintained bikes. Punctures will be fixed by you, for bigger damages please contact the crew or your tour manager. Please do not have any repairs done on our rental bikes without our consent. For technical problems with the bike, please refer to the tour manager.

## **Private bikes, e-bikes or tandems**

Generally, we recommend that you rent one of our bikes for the duration of the trip.

We cannot be held liable for neither loss nor theft nor for possible damage on personal bikes -- this is also valid for transport damages when bikes are brought on or from board.

In case the bike needs to be repaired, you will have to fix it yourself. The break-down service offered by the cruise management is not available for personal bikes.

You are responsible for the transport of your personal bike to the starting point and for the way back at the end of the journey.

## Important note for own bikes brought on board:

Bags (handlebar bags / panniers and baskets, etc.) attached to the bikes must be removed. Bikes with extra width cannot be transported on board; we cannot guarantee that bikes with their bags still attached will be brought on board.

## **Private e-bikes**

You can charge the battery of your electro bike in the wall outlet of your cabin. Please do not forget to bring a spare battery.

## **Safety regulations**

For safety reasons, we recommend that you always wear a helmet.

Please note that on all our journeys, it is mandatory for children under 18 years to wear helmets.

Adult helmets can be purchased on board for approx. € 40.

**Did you enjoy riding our rental bikes? SE-Tours is retailing partner of Velo de Ville. Design and assemble your dream bike on [www.velo-de-ville.de](http://www.velo-de-ville.de) and send an e-mail to [info@se-tours.de](mailto:info@se-tours.de).**



## Itinerary



Day	Port	Arr	Dep
1	Cologne - Embarkation 3:00 p.m.		
2	Cologne		10:00
2	Düsseldorf	14:00	
3	Düsseldorf		02:00
3	Xanten	08:00	10:00
3	Emmerich	13:00	18:00
3	Arnhem	21:00	
4	Arnhem		10:00
4	Rhenen	14:00	18:00
4	Wijk bij Duurstede	23:00	
5	Wijk bij Duurstede		09:00
5	Gorinchem	16:00	
6	Gorinchem		10:00
6	Dordrecht	11:30	
7	Dordrecht		10:00
7	Rotterdam	13:00	
8	Rotterdam - Disembarkation 9:00 a.m.		

### Day 1: Arrival to Cologne

Embarkation from 3:00 p.m. to 5:00 p.m. Enjoy a cosy evening on board the ship or taste a Kölsch, a typical beer from Cologne, in one of the numerous Old Town pubs with view over the Rhine. Besides its many historical treasures, the Cathedral City offers a considerable number of parks and gardens.

### Day 2: Cologne-Düsseldorf, Cycle Tour approx. 55km

Cycle along the Rhine Cycle Route on well-paved cycle ways, past quaint villages and with view over the other bank of the Rhine. This route offers variety between industry and idyll. At the end of this tour leg, you reach Düsseldorf. The multifaceted city is one of the leading cultural metropolis' in Germany.

### Day 3: Boat Tour Düsseldorf-Xanten/Tanten – Emmerich, Cycle tour approx.. 30 I,/Boat Tour Emmerich -Arnhem

Almost 2000 years ago the Romans liked this tiny place and settled here. The Archaeological Park is worth a visit. Here you start your today cycle tour, passing nature reserves and moving on to the village Kalkar until you reach the oldest German suspension bridge in Emmerich. Your ship is waiting here to go on and to pass the Dutch-German border and brings you to Arnheim.

### Day4: Arnheim – Rhenen, Cycle Tour approx. 30 km / Boat Tour Rhenen – Wijk bij Duurstede

Today start for the cycle tour in Arnheim – a detour to the city centre will take you back to bygone days with narrow alleys and picturesque buildings. Continue cycling through the Betuwe – one of the Netherland's largest fruit-growing regions, past dike foreland and reach Rhenen. In the evening, the ship will take you from Rhenen to Wijk bij Duurstede.

### Day 5: Wijk bij Duurstede – Gorinchem; Cycle Tour approx. 50 km

Enjoy your cycle tour through unspoilt nature and pass cute villages and the historic place of Fort Everdingen. Continue following the Linge River, a tributary of the Rhine to reach the fortified city of Gorinchem.

### Day 6: Gorinchem – Dordrecht, Xycle Tour approx.. 30 km

On your way from Gorinchem to Dordrecht, you pass by the national park of De Biesbosch, a green maze of rivers with crystal clear water and small forested islands. It is one of the few tidal freshwater zones in the world. At the end of the day, from the quietness of nature dive into the vivid city life of Dordrecht. The oldest city in the Holland area lies on an island bordered by large rivers and is characterised by numerous historic buildings, city ports and a fantastic atmosphere.

### **Day 7: Dordrecht – Rotterdam, Cycle tour approx. 40 km**

On your last stretch, explore the best-known windmills in the Netherlands at Kinderdijk. The 19 windmills, which date back to the 18th century, are beautifully preserved and are listed as UNESCO World Heritage Site. The windmills are well worth a visit! Follow the route along the Maas River up to Rotterdam, one of the largest ports in the world.

### **Day 8: Departure from Rotterdam**

After breakfast, disembarkation until 09:00 a.m. Individual journey home.



### **Important Note:**

In case of high or low water, the cruise company reserves the right to operate part of the itinerary by motor coach and/ or to cancel the journey in an extreme case on short notice. No legal right shall arise in either situation.

The same applies for repair or maintenance works on locks and bridges ordered by river and other local authorities with little or no advance notice, or for engine or propulsion engine damage of no fault of our own.

Scheduled arrival times are subject to average waiting times at locks and normal water levels. We will make reasonable effort to respect the scheduled itinerary, however, river traffic or other unpredictable events are outside our control. Delays rarely occur but, unfortunately, are sometimes unavoidable. Please take any possible delays into account when planning your return journey regarding transfers or a change of trains on the last day of your holiday.

Please be aware that your ship is not only your hotel but also an engine, working with engine power also during the night. Especially passing locks and bridges may cause a certain level of noise. If you are sensitive to noise, please bring earplugs.

The passing through locks may cause unpleasant noise but this is inevitable.

## Route description

The offered cycle tours are unguided. On board, there will be held daily briefings, in which you will learn about the detailed programme for the day. The route description brochures with maps and information about the daily cycle tours, you will find in your cabin.

Before starting your trip, you can download them as well as the GPS tracks of the recommended cycling routes from our website

website:

[www.se-tours.de/Reiseinfos/Routenbücher](http://www.se-tours.de/Reiseinfos/Routenbücher) and GPS data for our trips



## Optional excursions

In order to make your holiday week from Rotterdam to Cologne on board of the MS OLYMPIA even more special and varied, we arranged an excursion program for you.

### **Rotterdam:** Harbour Tour

Sunday, 10.15 – 11:30 a.m., Duration: 75 min



Experience the world's largest harbour. Amidst the busy traffic of sea-going and inland ships, you will participate in a special harbour tour through one of the largest seaports in the world. You can see the impressive skyline and imposing buildings glide by and enjoy a unique view of the ship yards, docks and the hypermodern transshipping of thousands of containers.

**Price per Person: EUR 15.00**

**Xanten:** Guided Tour through the Archaeological Park, Entrance Fee Included; Starting Point at the Ship, Thursday, 3 – 4 p.m. / Duration approx. 60 min



Get up close and personal with Roman History: The archaeological park in Xanten is at the same time an important research centre and a fun place to play and relax. In an inspiring and entertaining way, you will get an overview of the ancient Roman city and the people who once lived here. On a round tour to the major buildings, learn about the archaeological remains found under the harbour temple, and about gladiator fights in the amphitheatre. In the hostel baths, the special atmosphere of ancient Roman baths can still be sensed.

**Price per Person: EUR 15.00**

### How to Book your Excursions:

- Booking is possible only on board the ship
- For payment refer to your tour manager (cash only in €)
- The optional excursions have capacity limitations – In some cases, short-term reservations may not be considered. We recommend that you attend the tour information sessions.
- Minimum number of participants per tour: 10
- Once an excursion has been booked and paid, no refunds will be made. (Except of cancellation by SE-Tours or if the minimum number of participants has not been reached).
- Please note that, for instance, due to weather conditions or lock closures the scheduled programme may change as well as the location of boarding and disembarking.

Itinerary as well as tour programs are subject to change.  
Rates effective February 2022.

## Tour information videos

On our webpage, you can watch informative short videos, which will give you first impressions of the life on board and our destinations already prior to departure:  
<https://www.se-tours.de/de/reisen/rad-schiff/olympia-zeelandroute>

## Your feedback is greatly appreciated:

On board you will receive an evaluation form on the last evening.

We are looking forward to receiving your feedback also via our webpage:

<https://www.se-tours.de/de/touren/reise-feedback>.



Mark us:

@setoursgmbh #setours #radundschiff #setoursmomente  
#setoursreisen #sefluss

## Your holiday checklist

- Check Passport / Personal ID validity and renew if necessary
- Check credit cards and travel documents
  
- Store valuables safely
  
- Bring the necessary supply of prescription medications, pack a travel medical kit
  
- Get a health insurance certificate if necessary
  
- Check your travel health insurance
  
- Leave the holiday contact address and phone with friends and family.

On a final note:

We recommend that you bring along copies of your key documents, and carry them separately from the originals. In case you lose the original documents, the copies will help to speed up the replacement process.



## Booking form for optional excursions MS Olympia – Rotterdam – Cologne

We kindly ask you to hand over the completed booking form and the exact amount of money – in Euro, cash only – to the tour manager.

The excursions have capacity limitations – short term reservations may not be considered. We recommend that you attend the tour information sessions.

Once the tour has been booked and paid, no refunds will be made. (Except of cancellation by SE-Tours or if the minimum number of participants has not been reached). Please note that due to bad weather or lock closures, tour programs as well as boarding and landing sites can change.

Surname / Forename: \_\_\_\_\_

Cabin no.: \_\_\_\_\_

Day	Number of participants:	Excursion	Price per Person	Total price
Sun		Rotterdam Harbour Tour	€ 15,00	
Thu		Xanten Guided Tour Archaeological Park, Entrance Fee Included	€ 15,00	
Payable amount in EUR				