

YOUR TRAVEL INFORMATION



Romantic and Indulgence along the Rhine

Mainz-Cologne

We would like to give you a very warm welcome on board the MS Olympia!

Enclosed you will find some important information for your journey.

If you have any further question, please do not hesitate to refer to your tour manager or to the crew.

On behalf of your travel agent and us, SE-Tours, we wish you delightful travel preparations and a relaxing stay on board the MS Olympia.

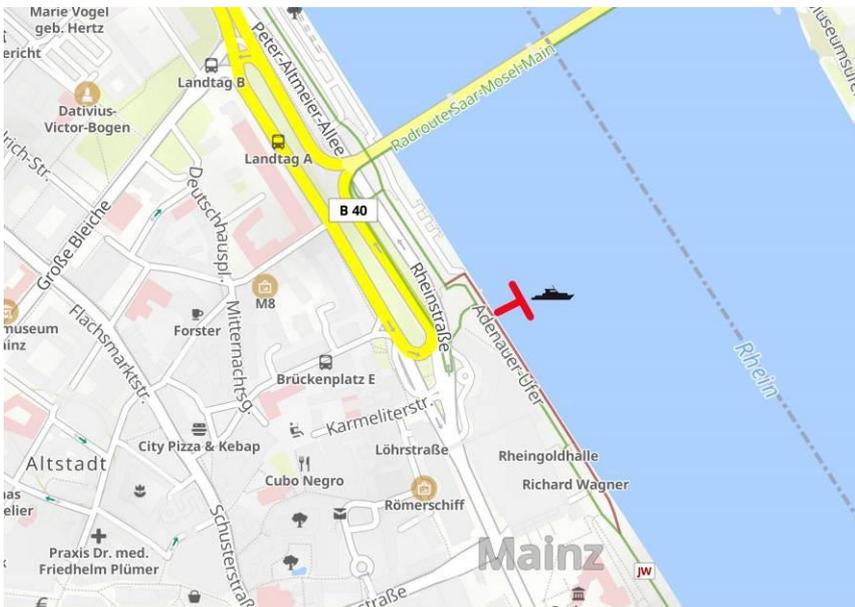
Your team from
SE-Tours



Port Location

In **Mainz** your ship has the following berth for embarkation:

Adenauerufer, landing stage of the Wirtschaftsbetrieb Mainz (near Hilton Hotel).



Important note: The mooring site may change at short notice. The local port authorities may assign the same mooring place to more than one ship. So your ship may be tied up alongside another ship. In case you cannot find your ship, please contact the emergency number provided in this brochure.

Arrival in Mainz



Arrival by car:

There are various parking garages in the center of Mainz, most of which cannot be reserved in advance. The parking garage Rheinufer (Peter-Altmeier-Allee, 55116 Mainz) as well as the underground parking garage Bonifazius-Türme (Bonifaziusstraße, 55118 Mainz) cost 14,-€ and 10,-€ per day respectively. From here, the ship can be reached on foot in about 15-20 minutes



Rail travel:

If you bring your own bike, please contact the railroad for transportation regulations.

The distance from the train station to the pier is about 1400 m. You can easily reach the pier on foot within 15-20 minutes.



Air travel:

From all major cities in Germany, Austria and Switzerland, renowned airlines fly to Frankfurt am Main. From there it is about 30 km to the jetty in Mainz (cab about 30 min, about 50 €). From Frankfurt airport there are also regional trains, IC trains and S-Bahn trains to Mainz main station (every 30 min. without changing trains, travel time approx. 20 - 30 min, approx. 10 €). From there it is not far to the pier (approx. 15 minutes on foot from the main station or approx. 5 - 10 € by cab, depending on traffic)..

Embarkation

Please plan on arriving in good time in order to respect the scheduled embarkation time, which will be at 3:00 pm.

Please note, an earlier embarkation is not possible.

Please timely inform us in case you arrive in delay.

Please note that each piece of luggage must have a luggage tag with your name and the ship`s name on it.

Disembarkation

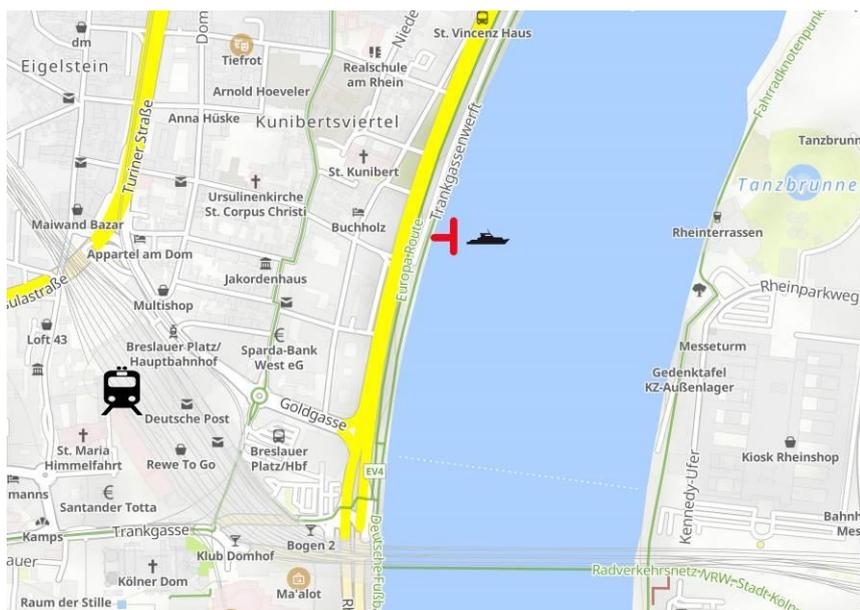
Disembarkation takes place after breakfast, until 9:00 a.m. at the latest.

Please do not forget to hand over your cabin key at the reception.

Port Location in Cologne

In **Cologne** your ship has the following berth for disembarkation:

Konrad-Adenauer-Ufer, landing stage of the Bonner Personen Schifffahrt.



Important note: The mooring site may change at short notice. The local port authorities may assign the same mooring place to more than one ship. So your ship may be tied up alongside another ship. In case you cannot find your ship, please contact the emergency number provided in this brochure.

Departure from Mainz

We recommend that you take a cab from the pier to the main train station. You will travel from Mainz approx. 1.5 - 2 hours by train back to Cologne (without changing trains). The costs are approx. between 20 € - 50 € per ticket (Sparpreis, depending on the demand of the tickets).

Prices are subject to change, as of February 2022

Emergency number

In case of emergency, you can reach the reception of the MS Olympia under the following number:

+31 683 331 481

Emergency number Cruise Manager:

+49 171 808 442 8

Emergency number SE-Tours – **only available on day of arrival.**

number: **+49 (0) 171-8261 718**

For questions prior to departure, please contact your booking agent.

Entry / COVID-19

EU citizens need a valid identity card or passport.

All non-EU nationals or EU nationals with special circumstances (e.g. dual citizenship, primary residence abroad, provisionally issued travel documents) are requested to inform themselves in good time before departure about the respective visa and entry requirements at their respective consulates.

All participants in our trips must present the respective governmentally **prescribed vaccination or convalescent status (currently 2G rule) at embarkation** in order to start our trips. Unfortunately, unvaccinated and unhealed persons cannot participate in our trips until further notice. Government regulations are constantly changing. All participants in our trips must inform themselves about the respective rules in good time before the start of the trip. It is the responsibility of each participant to check and comply with the current Corona travel regulations at the time of travel. For the safety of all persons present on board, we ask you to **wear a mouth-nose protection (FFP2- or OP-mask)** and to observe the distance and hygiene rules. Please find enclosed our ship-specific hygiene concept.



There are a number of different registration and testing obligations before the outward or return journey.

Therefore, please always inform yourself about the entry regulations and the epidemiological situation (risk area, high incidence area, virus variant area) of your destination.

The enclosed entry information serves as a rough guide. **The current travel and security information can be obtained from the German Foreign Office.**

(<https://www.auswaertiges-amt.de/de/ReiseUndSicherheit>.)

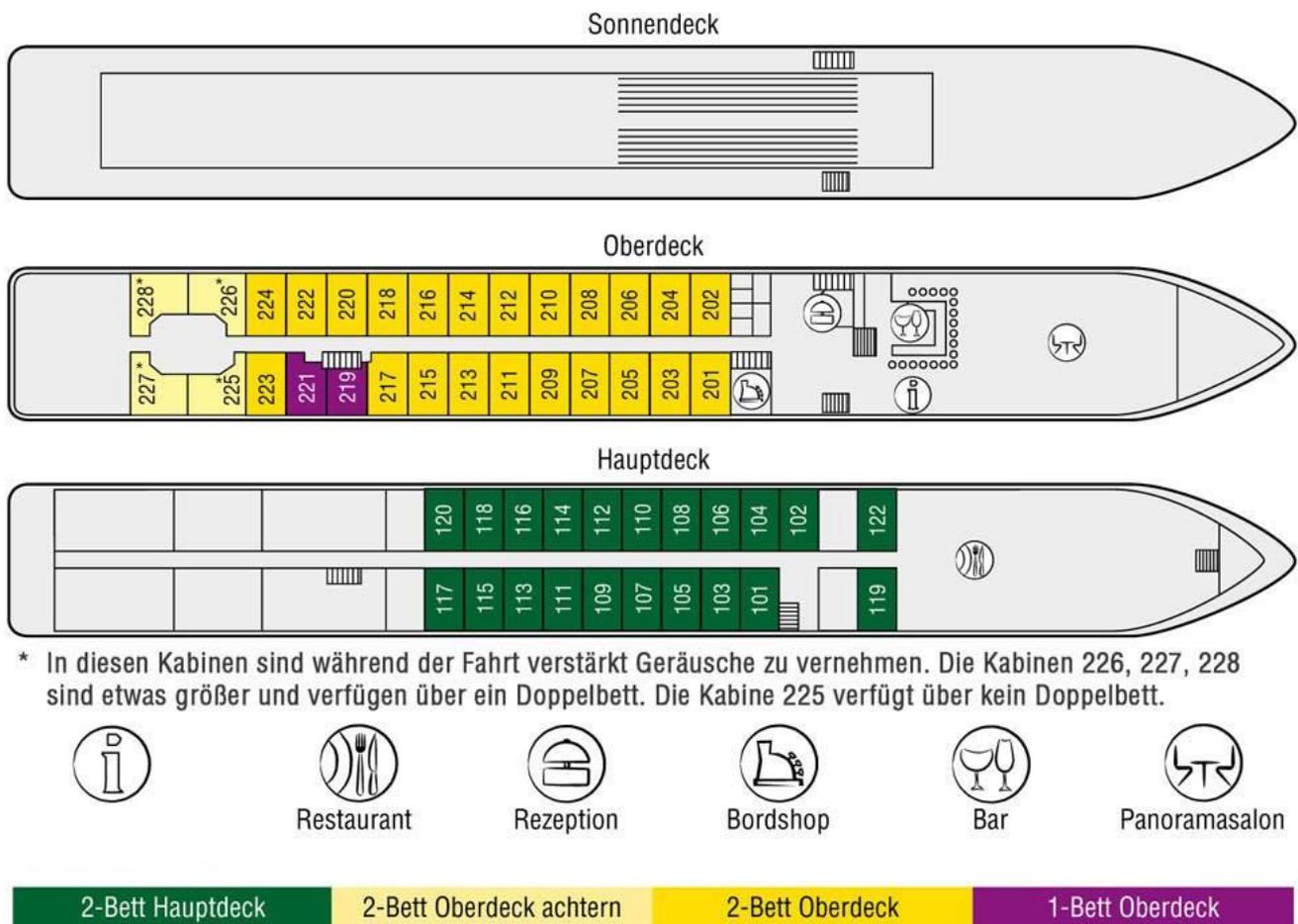
Your Ship: MS Olympia



Comfortable and cosy river ship with family environment. The ship was refurbished in 2015/2016. The panoramic salon with bar in gentlemen club-style and the bright and friendly restaurant are waiting for you to pass relaxing hours here. A spacious, partly shaded sun deck and storage space for bicycles. A total of 49 comfortable outside cabins for a max. of 96 guests. Main deck: 21 two-bed-cabins (about 11 qm). Upper deck: 22 two-bed-cabins (about 11 qm), 4 two-bde-cabins of bigger size at the stern of the ship (12 qm, 3 of which feature twin beds; during the trip increased noise perception) as well as two single cabins about 9 qm). All cabins boast en-suite bathroom, hair dryer, telephone, TV, individual air conditioning/heating, fridge, safe und large panoramic window. On the Upper deck, cabins feature opening windows,

Accommodations facilities:

Length 88.50 m. Width 10.50 m. Draught 1.50 m. Capacity max. 96 passengers. Flag Switzerland. Built 1984. Refurbished 2015/2016. Crew ca. 21



* In diesen Kabinen sind während der Fahrt verstärkt Geräusche zu vernehmen. Die Kabinen 226, 227, 228 sind etwas größer und verfügen über ein Doppelbett. Die Kabine 225 verfügt über kein Doppelbett.



Restaurant

Rezeption

Bordshop

Bar

Panoramalalon

Honest Words:

River cruises cannot be compared to ocean cruises. Due to the smaller size of the ships, they have smaller decks, and the cabin and living space is limited. In some ports, several ships may be tied up alongside each other, hence the view may be restricted and noise pollution may occur. Please consider that on the one hand your ship is your hotel, on the other hand, however, it is an engine that has to run constantly – even at night time, therefore a certain level of noise is inevitable.

For more information, please refer to the on-board ABC.

Air conditioning

All rooms are equipped with air conditioning. Please note the air conditioning in your room is working properly only if all doors and windows are closed.

Cabin cleaning

Cabins are cleaned daily; fresh towels on demand.

Clothing

There is no special dress code on board, dress aboard is casual. For the gala dinner, most passengers prefer to dress up. Due to limited space in the cabin, we kindly ask do not to bring hard protective cases.

For the bike tours we recommend:

- 🚲 Cycle helmet, padded cycling pants and cycle gloves
- 🚲 Headgear
- 🚲 Trainers
- 🚲 Sun and rain protection, sunglasses
- 🚲 Warm jumper or sweater for chilly evenings on deck
- 🚲 Swim wear and towel for warm summer days

Food & Meals

Full board consists of a breakfast buffet, packed lunch for cyclists (or light meals for guests staying on board) and 3-course menu for dinner. For the cycle tours, you prepare your own picnic lunch from the breakfast buffet. There will be no refund for meals that have not been taken aboard.

If you have any dietary restrictions or food allergies, please let us know at least 14 days prior to departure. We guarantee vegetarian dishes (unfortunately, we are not able to accommodate for a vegan diet on board) as well as gluten- and lactose-free dishes at extra charge, however, we apologise that there may be a limited choice of menu.

For logistical reasons, we cannot cater for those who suffer for very special dietary restrictions like pronounced multiple allergies, therefore we recommend that guest who keep a special diet, bring along a small supply of daily foods.

To avoid garbage waste, we would like to ask you to bring along a lunch box and a drink bottle.

Gratuities

In accordance with the international practice on river cruises, gratuities are collected at the end of the cruise for all crew members, tour manager included. This arrangement allows to distribute the gratuities equally among all employees; this way, also the ones who work in the background without direct passenger contact can benefit from this acknowledgement. As a matter of course, it is up to you how much tip you want to give. The recommended daily amount is 4.00 – 5.00 € per person.

Hairdryer

Each cabin is equipped with a hairdryer.

Medical care

During the cruise, there will be no medical assistance on board. In case of an emergency, the crew will be at your disposal to help you to find a local pharmacy or doctor.

Please remember to bring an adequate supply of any prescription medications.

In any case, we strongly recommend that you take out a travel health insurance with repatriation cover.

On-board Smoking Policy

Please note that smoking is strictly prohibited in all interior areas of the ship (including cabins, restaurant and salon). Smoking is only permitted on the sun deck.

Payment on board

With each drink purchased on board, you receive a receipt, which you have to affix with your signature.

The amount will be charged to your shipboard account. Please settle the final invoice on the day of departure. The shipboard currency is Euro. The following forms of payment are accepted on board: Cash (Euro), Visa-Eurocard and Master Card. Payments with EC or ATM card are not possible.

Phone /internet/ e-mail

If you want to be available on board in case of an emergency, please leave our office hotline with your family. We will forward any message to you as quickly as possible. If you plan to use your mobile phone, please check with your provider if you can use it abroad. Remember to bring the charger.

On board, we only have partly very limited internet access; nevertheless, we are happy to forward any urgent messages for you via e-mail.

W-Lan is available on board (limited, subject to a charge).

Program changes

Changes to the schedule due to technical reasons or unforeseen events are possible despite careful planning. Any changes, which may also affect the excursions, will be communicated to you immediately by the cruise director. They will always try to offer you the most attractive alternative solutions.

Safety regulations

Your ship fully complies with applicable security regulations. Evacuation plans are displayed on the corridors as well as on your cabin door. You will find life jackets in your cabin either under the bed or in the cupboard.

Table reservation

Tables are assigned upon boarding at the reception. If you want to share the table with fellow passengers who are not booked in a group with you, please inform us or upon booking or 14 days prior to departure.

TV

The ship features a satellite TV system, thus for most part of the journey the reception is guaranteed. When passing bridges and staying in locks, and on certain sections, programming may temporarily be unavailable. We apologise for any inconvenience.

Voltage

You will find 220-V electrical sockets in each cabin.

Welcoming on board and first briefing

During the welcoming on the first evening, you will learn everything you need to know about life on board and about your first cycle tour on the following day. Afterwards, the captain and the tour manager will invite you for a welcome cocktail. For the exact meeting point and time, please refer to the information board in the entrance area.

Bicycles

The booked rental bike is at your disposal anytime during the whole journey; however, this does not include any additional dates booked separately.

We kindly ask you to take care of our bikes during the whole trip and to lock your bike securely in a secure area. Never leave the bikes unattended, especially in the inner cities.

During the journey, you are liable for damages to the bike caused by negligence.

Bike hand over

At the first day, you will receive your bike on board. Along with it, you will get the following equipment:

- 1 pannier per bike
- 1 bike lock
- 1 repair set, 1 air pump (per cabin)

On receiving your bike, please check that it has everything necessary attached and that it is in good working condition. Please advise the crew, should you notice any defects – so they may assist you immediately.

To avoid any mishaps, please take special care to ensure every morning before you commence your bike tour, that you use your personal bike.

At the end of the journey, please return your rental bike as well as the complete bicycle equipment to the tour manager or to the crew.

Our Rental Bikes

7-gear-city bikes & 8-gear-E-Bikes:

You will receive a high-quality 28-inch unisex city bike made by Velo de Ville, bicycle manufacturer from Munster, Germany. The proved brand quality guarantees for comfort and security on road and cycle path.

Bike theft

Never leave your bike unattended, and always remember to lock it.

We highly recommend that you do not bring your bike when going on a sightseeing tour or going for a stroll through the city. A bike theft must be reported to the police— often stressful and time consuming.

Bike malfunction

Breakdowns can easily occur even with brand new and well-maintained bikes. Punctures will be fixed by you, for bigger damages please contact the crew or your tour manager. Please do not have any repairs done on our rental bikes without our consent. For technical problems with the bike, please refer to the tour manager.

Private bikes, e-bikes or tandems

Generally, we recommend that you rent one of our bikes for the duration of the trip.

We cannot be held liable for neither loss nor theft nor for possible damage on personal bikes -- this is also valid for transport damages when bikes are brought on or from board.

In case the bike needs to be repaired, you will have to fix it yourself. The break-down service offered by the cruise management is not available for personal bikes.

You are responsible for the transport of your personal bike to the starting point and for the way back at the end of the journey.

Important note for own bikes brought on board:

Bags (handlebar bags / panniers and baskets, etc.) attached to the bikes must be removed. Bikes with extra width cannot be transported on board; we cannot guarantee that bikes with their bags still attached will be brought on board.

Private e-bikes

You can charge the battery of your electro bike in the wall outlet of your cabin. Please do not forget to bring a spare battery.

Safety regulations

For safety reasons, we recommend that you always wear a helmet.

Please note that on all our journeys, it is mandatory for children under 18 years to wear helmets.

Adult helmets can be purchased on board for approx. € 40.

Did you enjoy riding our rental bikes? SE-Tours is retailing partner of Velo de Ville. Design and assemble your dream bike on www.velo-de-ville.de and send an e-mail to info@se-tours.de.



Itinerary



Day	Port	Arr.	Dept.
1	Mainz, Embarkation 3.00 p.m.		
2	Mainz		10:00
2	Rüdesheim	13:00	
3	Rüdesheim		10:00
3	St Goar/St. Goarshausen	13:00	
4	St Goar/St. Goarshausen		10:00
4	Koblenz	13:00	
5	Koblenz		10:00
5	Andernach	13:00	
6	Andernach		10:00
6	Bonn	13:00	
7	Bonn		10:00
7	Cologne	13:00	
8	Cologne, Disembarkation	09:00 a.m.	

Day 1: Arrival to Mainz

Embarkation from 3:00 p.m. – 5:00 p.m. There may be time to see the old town of Mainz with its lovely alleys and public squares.

Today we will show you why the river Rhine and its surroundings are part of the UNESCO world cultural heritage. Beautiful islands, steep slate rocks and vineyards shape the region around Rüdesheim. By bike you will pass Eltville with its fortress „Kurfürstliche Burg“ and Oestrich-Winkel with its crane for loading wine as a famous landmark and arrive finally in Rüdesheim. Here, the world-famous wine alley „Drosselgasse“ is well worth a visit.

Today you will cycle along the Rhine through the Upper Middle Rhine Valley, passing romantic castles and ruins. These buildings include the fortresses Reichenstein and Rheinstein. The famous rock of the Loreley will also be on your way to St. Goar, your destination for today. From the top of the rock you will have a beautiful view of St. Goar and St. Goarshausen.

Day 2: Mainz – Rüdesheim, Cycle tour approx. 32 km

Day 3: Rüdesheim – St. Goar/St. Goarshausen, Cycle tour approx. 32 km

Day 4: St. Goar/St. Goarshausen – Koblenz, Cycle tour approx. 38 km

Boppard and the Marksburg are possible destinations today on your way to Koblenz with its famous “Deutsche Eck” (German corner), where the rivers Moselle and Rhine are merging. From the fortress Ehrenbreitstein which you can reach comfortably by cableway you will enjoy a fantastic view over the splendid landscape of the Rhine.

Day 5: Koblenz - Andernach, Cycle tour approx. 25 km

Your path will lead you past Neuwied with its castle Engers to Andernach, your destination for today. This city is like Koblenz one of the oldest cities of Germany. Here you will find the famous cold-water gush spring, whose water fountain of 50 to 60 meters is said to be the highest in the world. In Andernach you can enjoy sights like the Round Tower or visit the wine village Leutesdorf, which you can reach from Andernach by ferry.

Day 6: Andernach - Bonn, Cycle tour approx. 45 km

On your way to Bonn it is worthwhile to visit in Königswinter castle Drachenburg on the Drachenfels (steep slope) or the Sea Life with its various marine inhabitants. Finally, you will reach Bonn. The former capital of Germany is both cosy and yet cosmopolitan. Numerous global organisations still have their headquarters here and provide the city of Beethoven with international flair.

Day 7: Bonn - Cologne, Cycle tour approx. 37 km

Before you reach Cologne by bike, there is the possibility for a nice rest at the leisure island Groov amidst

a vast landscape of the Rheinaue wetland in the Cologne suburb Porz-Zündorf. Once you have reached the city centre of Cologne, take your time for a stroll through the Old Town. Also worthwhile are one of the museums as well as the modern parts of Cologne, which can be found at the port of the Rheinaue wetland with its crane houses. The breweries with their famous beer "Kölsch" show a relaxed side of this big city.

Day 8: Departure from Cologne Disembarkation after breakfast until 9:00 a.m.

Important Note:

In case of high or low water, the cruise company reserves the right to operate part of the itinerary by motor coach and/ or to cancel the journey in an extreme case on short notice. No legal right shall arise in either situation.

The same applies for repair or maintenance works on locks and bridges ordered by river and other local authorities with little or no advance notice, or for engine or propulsion engine damage of no fault of our own.

Scheduled arrival times are subject to average waiting times at locks and normal water levels. We will make reasonable effort to respect the scheduled itinerary, however, river traffic or other unpredictable events are outside our control. Delays rarely occur but, unfortunately, are sometimes unavoidable. Please take any possible delays into account when planning your return journey regarding transfers or a change of trains on the last day of your holiday.

Please be aware that your ship is not only your hotel but also an engine, working with engine power also during the night. Especially passing locks and bridges may cause a certain level of noise. If you are sensitive to noise, please bring earplugs.

The passing through locks may cause unpleasant noise but this is inevitable.

Route description

The offered cycle tours are unguided. On board, there will be held daily briefings, in which you will learn about the detailed programme for the day.

Before starting your trip, you can download them as well as the GPS tracks of the recommended bike routes from our website

website: www.se-tours.de/Reiseinfos/Routenbücher and GPS data for our trips



The offered cycle tours are unguided. On board, there will be held daily briefings, in which you will learn about the detailed programme for the day.

Optional excursions

In order to make your holiday week from Cologne to Mainz on board of the MS OLYMPIA even more special and varied, we arranged an excursion program for you.



Old Town.

Bonn: Evening stroll through medieval Bonn, meeting point at the ship

Sunday, 8:00 pm – 10:00 pm, duration 120 min

With your tour guide, dive into the history of Bonn and learn more about the city's past. How was life in the medieval Bonn? How did the night watchman know what time it was? Why could a visit to the hangman be worthwhile? What was a „drilling house“ for? Answers to these and many more questions will be given on this entertaining walking tour through the

Price per Person: EUR 13,-

Andernach: guided tour to the Geyser Andernach, introduction film incl., meeting point at the ship

Monday, 4:20 pm – 6:25 pm, duration ca. 120 min

In the picturesque town of Andernach, you can visit the world highest cold water geyser. With an impressive height of up to 60 m, it is world record holder and among the region`s most popular destinations. At the mooring of the MS Olympia, you will meet with an experienced guide who takes you to the Geyser Visitor Centre for an introduction and film show. Afterwards, take a river boat cruise through the idyllic Rhine Valley to the „NAMEDYER WERTH“ nature reserve, where the geyser erupts. Here you will have the possibility to witness this spectacle of nature. For any further information and questions you can refer to the Geyser Visitor Centre guide.



Price per Person: EUR 17,-

Koblenz: Cable Car to the Ehrenbreitstein Fortress, entrance fee included

Tuesday, Individually

Koblenz cable car - a unique experience! Hover over the Rhine in the cable car and discover the Ehrenbreitstein Fortress. Experience the unique views over a city with a tradition stretching back over 2000 years where the Rhine and Moselle rivers meet. Enjoy the spectacular cable car trip, walk through the beautiful fortress grounds and discover the Ehrenbreitstein Fortress with its wonderful exhibitions and events. The Koblenz cable car, or also known as the BUGA cable car, is a cable car that hovers over the Rhine in Koblenz. It was built as an attraction and environmentally friendly means of transport specifically for the "Bundesgartenschau 2011" (Federal Horticultural Show 2011). The cable car has connected the Rhine area at the height of the Basilica of St. Kastor with the plateau in front of the Ehrenbreitstein Fortress since 2010. It is Germany's first three-wire cable car and with 18 cabins has a transport capacity of 7,600 people per hour, giving it the highest performance in the world. Following an agreement with UNESCO in 2013, the cable car can be operated until 2026.



Price per person: EUR 17.90

St. Goar: Guided tour Rheinfels Castle (incl. transport);

Meeting Point at the Ship; Wednesday, 3:30 pm – ca. 5:00 pm

Discover Rheinfels Castle. The castle ruins have been enthroned on the banks of the Rhine since the middle of the 13th century. It is one of the largest fortifications in Europe and one of the few large castles in Germany that has survived the centuries. Explore exclusive parts of the fortress with your guide and immerse yourself in the 800-year history of the castle. Finally, you can once again let your gaze wander over the picturesque scenery of the Middle Rhine Valley.



You can reach Rheinfels Castle with an included shuttle transfer.

Duration approx. 90 min incl. Shuttle transport, Price per Person: EUR 15,-

How to book the excursions:

- Booking is possible on board the ship only
- For payment refer to your tour guide (cash only in €)
- The excursions have capacity limitations – In some cases, short term reservations may not be considered. We recommend that you attend the tour information sessions.
- Minimum number of participants per tour: 15 persons
- Once an excursion has been booked and paid, no refunds will be made. (Except of cancellation by SE-Tours or if the minimum number of participants has not been reached).
- Please note that, for instance, due to weather conditions or lock closures the scheduled programme may change as well as the location of boarding and disembarking.

Itinerary as well as tour programs are subject to change. Rates effective February 2022.

Tour information videos

On our webpage, you can watch informative short videos, which will give you first impressions of the life on board and our destinations already prior to departure:

<https://www.se-tours.de/de/reisen/rad-schiff/olympia-zeelandroute>

Your feedback is greatly appreciated:

On board you will receive an evaluation form on the last evening.

We are looking forward to receiving your feedback also via our webpage:

<https://www.se-tours.de/de/touren/reise-feedback>.

Mark us:

@setoursgmbh #setours #radundschiff #setoursmomente

#setoursreisen #sefluss



Your holiday checklist

- Check Passport / Personal ID validity and renew if necessary
- Check credit cards and travel documents

- Store valuables safely

- Bring the necessary supply of prescription medications, pack a travel medical kit

- Get a health insurance certificate if necessary

- Check your travel health insurance

- Leave the holiday contact address and phone with friends and family.

On a final note:

We recommend that you bring along copies of your key documents, and carry them separately from the originals. In case you lose the original documents, the copies will help to speed up the replacement process.

Booking form for optional excursions

MS Olympia – Mainz - Cologne

We kindly ask you to hand over the completed booking form and the exact amount of money – in Euro, cash only – to the tour manager.

The excursions have capacity limitations – short term reservations may not be considered. We recommend that you attend the tour information sessions.

Once the tour has been booked and paid, no refunds will be made. (Except of cancellation by SE-Tours or if the minimum number of participants has not been reached). Please note that due to bad weather or lock closures, tour programs as well as boarding and landing sites can change.

Surname / Forename: _____

Cabin no.: _____

Day	Number of participants:	Excursion	Price per Person	Total price
Sun		Rüdesheim Winzerexpress (tractor-drawn train)	€ 9,00	
Mon		St. Goar Wine Tasting (german speaking guide only)	€ 15,00	
Tue		Koblenz Cable Car & Fortress	€ 17,90	
Wed		Andernach cold water geyser	€ 17,00	
Thu		Bonn evening city walk	€ 13,00	
Payable amount in EUR				