

# YOUR TRAVEL INFORMATION



**From Rotterdam in die Province Zeeland**

**from/to Rotterdam**

We would like to give you a very warm welcome on board the MS Olympia!

Enclosed you will find some important information for your journey.

If you have any further question, please do not hesitate to refer to your tour manager or to the crew.

On behalf of your travel agent and us, SE-Tours, we wish you delightful travel preparations and a relaxing stay on board the MS Olympia.

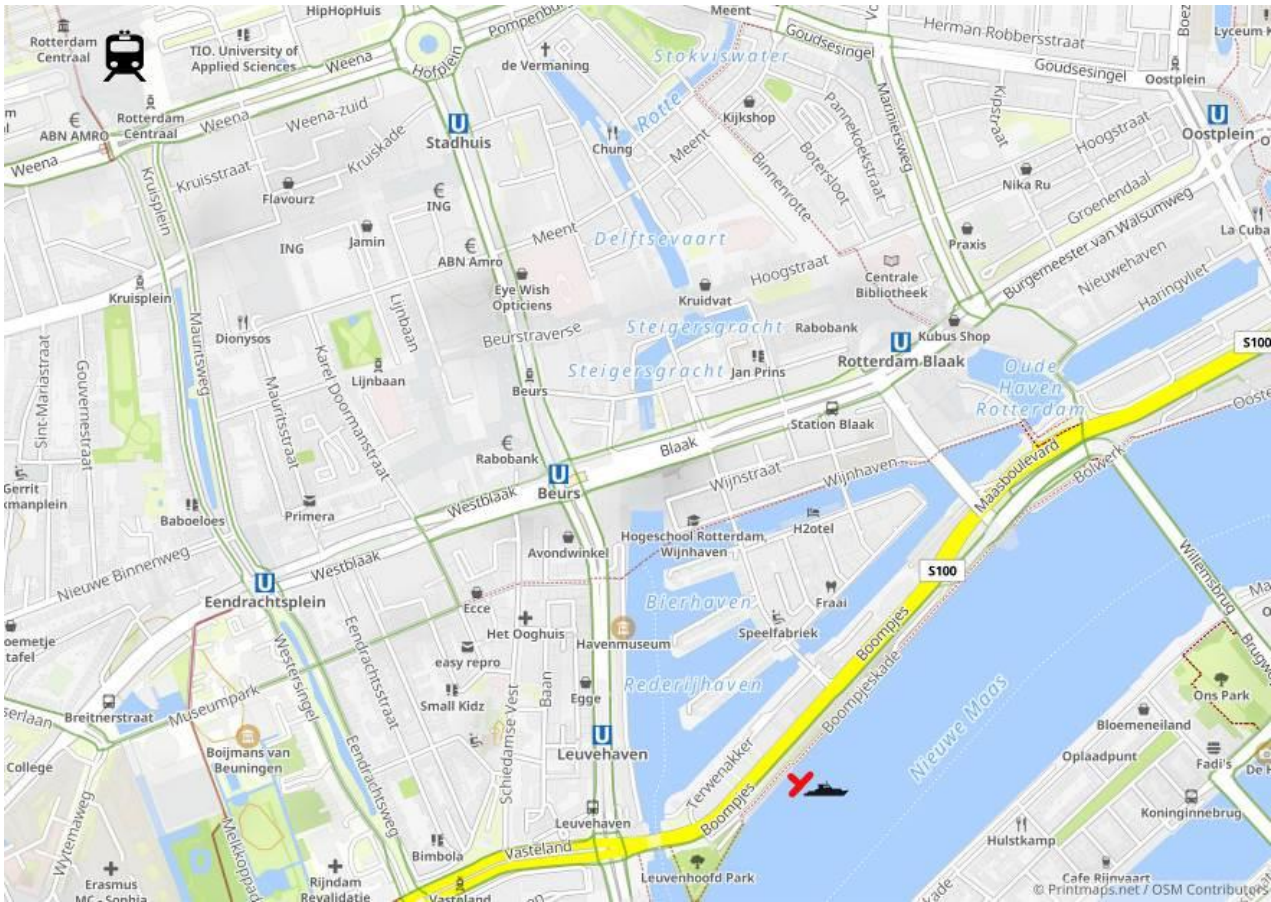
Your team from

SE-Tours



## port Location

In Rotterdam, your ship is assigned to the following port location:  
**Boompjeskade, 3011 Rotterdam**



**Important note:** The mooring site may change at short notice. The local port authorities may assign the same mooring place to more than one ship. So your ship may be tied up alongside another ship. In case you cannot find your ship, please contact the emergency number provided in this brochure.

## Embarkation

Please plan on arriving in good time in order to respect the scheduled embarkation time, which will be at 4:00 pm

Due to organisational reasons, an earlier embarkation is not possible.

Please timely inform us in case you arrive in delay.  
Your ship will set sail for Dordrecht at 6:00 pm.

**Please note that each piece of luggage must have a luggage tag with your name and the ship's name on it.**

## Disembarkation

Disembarkation is expected to take place after the breakfast in Rotterdam approx. until 9:00 am.

**Please do not forget to hand over your cabin key at the reception.**

## Emergency number

In case of emergency, you can reach the reception of the MS Olympia under the following number:

**+31 683 331 481**

The cruise management you can reach under the following number:

+49 171 808 442 8

Only **on the day of arrival and in case of emergency** you can reach SE-Tours under the following number:

**+49 (0) 171-826 1718**

For questions prior to departure, please contact your booking agent.

## Arrival in Rotterdam

### Arrival by car:



The parking situation in Rotterdam is much more relaxed than in Amsterdam. However, you should make sure that you buy your parking ticket correctly and do not overrun the parking time. Due to the high parking fees, it is recommendable to travel by train.

To overrun the traffic ticket just for a few minutes can cost up to €60,00 in Netherlands. The parking machines in Rotterdam do not accept cash, it can only be paid by EC or credit card. No parking tickets are issued. The system works on the basis of the number plate. Therefore, parking is less stressful in parking garage, where the parking fee is calculated and paid on leaving. In most parking garage you can often park cheaper if you have reserved and paid in advance. There are several car parks near the mooring place. But the price is beyond € 20,00 per 24 hours.

### Park Service Rotterdam Holiday Extras:

On the day of arrival, you can drop your car directly at the docking location, and at the day of departure, it will be brought back to the ship for you. If you want to book the parking service on short notice, please use the following link:

<https://www.holidayextras.de/partner-wl/se-tours.html>

rates per week from ca. € 145, - (prices depend on occupancy rate)

Directions: Please note that the entrance to the Boompjeskade is a little hidden. Coming from the Erasmus Bridge, turn right at the monument: "de Boeg". The entrance to the Boompjeskade is via a lowered curb, right next to the monument (raised column commemorating WWII). Please drive via the promenade along the river bank to the desired river cruise ship. There the vehicle will be received by an employee.

### Arrival by train:



If you bring your own bike, please contact the railway for transport regulations. The distance from the station to the mooring place is approx. 2,5 km; by foot you need approx. 30 min., a taxi costs approx. €15,00 (depending on traffic).

### Arrival by plane:



The Airport Rotterdam is not far away from the mooring place. There are approx. 7 km. You can take the metro to Leuvehaven. A taxi costs approx. €35,00 (depending on traffic).



## Entry formalities / COVID-19

EU citizens need a valid identity card or passport.

All non-EU nationals or EU nationals with special circumstances (e.g. dual citizenship, primary residence abroad, provisionally issued travel documents) are requested to inform themselves in good time before departure about the respective visa and entry requirements at their respective consulates.

All participants in our trips must present the respective governmentally **prescribed vaccination or convalescent status (currently 2G rule) at embarkation** in order to start our trips. Unfortunately, unvaccinated and unhealed persons cannot participate in our trips until further notice. Government regulations are constantly changing. All participants in our trips must inform themselves about the respective rules in good time before the start of the trip. It is the responsibility of each participant to check and comply with the current Corona travel regulations at the time of travel. For the safety of all persons present on board, you are **obliged to wear a mouth-nose protection (FFP2 mask)** and to observe the distance and hygiene rules. Please find enclosed our ship-specific hygiene concept.



There are a number of different registration and testing obligations before the outward or return journey.

Therefore, please always inform yourself about the entry regulations and the epidemiological situation (risk area, high incidence area, virus variant area) of your destination.

The enclosed entry information serves as a rough guide. **The current travel and security information can be obtained from the German Foreign Office.**

(<https://www.auswaertiges-amt.de/de/ReiseUndSicherheit.>)



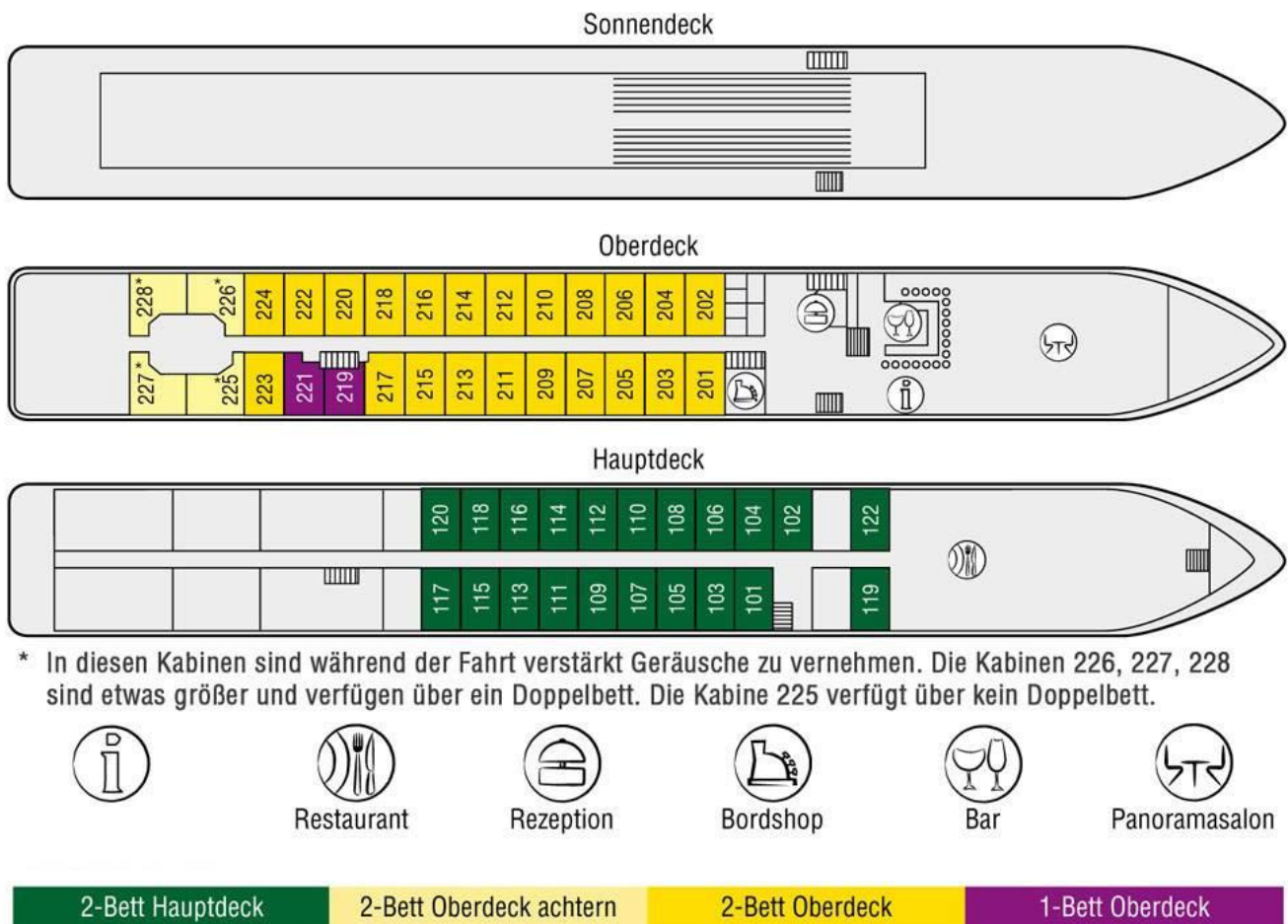
## Your Ship: MS Olympia



Comfortable and cosy river ship with family environment. The ship was refurbished in 2015/2016. The panoramic salon with bar in gentlemen club-style and the bright and friendly restaurant are waiting for you to pass relaxing hours here. A spacious, partly shaded sun deck and storage space for bicycles. A total of 49 comfortable outside cabins for a max. of 96 guests. Main deck: 21 two-bed-cabins (about 11 qm). Upper deck: 22 two-bed-cabins (about 11 qm), 4 cabins of bigger size at the stern of the ship (12 qm, 3 of which feature twin beds; during the trip increased noise perception) as well as two single cabins about 9 qm). All cabins boast en-suite bathroom, hair dryer, telephone, TV, individual air conditioning/heating, fridge, safe und large panoramic window. On the Upper deck, cabins feature opening windows,

### Accommodations facilities:

Length 88.50 m. Width 10.50 m. Draught 1.50 m. Capacity max. 96 passengers. Flag Switzerland. Built 1984. Refurbished 2015/2016. Crew ca. 21



\* In diesen Kabinen sind während der Fahrt verstärkt Geräusche zu vernehmen. Die Kabinen 226, 227, 228 sind etwas größer und verfügen über ein Doppelbett. Die Kabine 225 verfügt über kein Doppelbett.

### Honest Words:

River cruises cannot be compared to ocean cruises. Due to the smaller size of the ships, they have smaller decks, and the cabin and living space is limited. In some ports, several ships may be tied up alongside each other, hence the view may be restricted and noise pollution may occur. Please consider that on the one hand your ship is your hotel, on the other hand, however, it is an engine that has to run constantly – even at night time, therefore a certain level of noise is inevitable.

For more information, please refer to the on-board ABC.

### **Medical care**

During the cruise, there will be no medical assistance on board. In case of an emergency, the crew will be at your disposal to help you to find a local pharmacy or doctor. Please remember to bring an adequate supply of any prescription medications. In any case, we strongly recommend that you take out a travel health insurance with repatriation cover.

### **Welcoming on board and first briefing**

During the welcoming on the first evening, you will learn everything you need to know about life on board and about your first cycle tour on the following day. Afterwards, the captain and the tour manager will invite you for a welcome cocktail. For the exact meeting point and time, please refer to the information board in the entrance area.

### **Payment on board**

With each drink purchased on board, you receive a receipt, which you have to affix with your signature. The amount will be charged to your shipboard account. Please settle the final invoice on the day of departure. The shipboard currency is Euro. The following forms of payment are accepted on board: Cash (Euro), Visa-Eurocard and Master Card. Payments with EC or ATM card are not possible.

### **Hairdryer**

Each cabin is equipped with a hairdryer.

### **Cabin cleaning**

Cabins are cleaned daily; fresh towels on demand.

### **Air conditioning**

All rooms are equipped with air conditioning. Please note the air conditioning in your room is working properly only if all doors and windows are closed.

### **On-board Smoking Policy**

Please note that smoking is strictly prohibited in all interior areas of the ship (including cabins, restaurant and salon). Smoking is only permitted on the sun deck.

### **Change of program**

Changes to the schedule for technical reasons or due to unforeseen events are possible despite careful planning. Any changes, which may also affect the excursions, will be communicated to you immediately by the on-board tour guide. They will always try to offer you the most attractive alternative solutions.

### **Clothing**

There is no special dress code on board, dress aboard is casual. For the gala dinner, most passengers prefer to dress up. Due to limited space in the cabin, we kindly ask do not to bring hard protective cases.

For the bike tours we recommend:

- 🚲 Cycle helmet, padded cycling pants and cycle gloves
- 🚲 Headgear
- 🚲 Trainers
- 🚲 Sun and rain protection, sunglasses
- 🚲 Warm jumper or sweater for chilly evenings on deck
- 🚲 Swim wear and towel for warm summer days

### **Safety regulations**

Your ship fully complies with applicable security regulations. Evacuation plans are displayed on the corridors as well as on your cabin door. You will find life jackets in your cabin either under the bed or in the cupboard.

### **Voltage**

You will find 220-V electrical sockets in each cabin.

### **Phone /internet/ e-mail**

If you want to be available on board in case of an emergency, please leave our office hotline with your family. We will forward any message to you as quickly as possible. If you plan to use your mobile phone, please check with your provider if you can use it abroad. Remember to bring the charger.

On board, we only have partly very limited internet access; nevertheless, we are happy to forward any urgent messages for you via e-mail. W-Lan is available on board (limited, subject to a charge).

### **Table reservation**

Tables are assigned upon boarding at the reception. If you want to share the table with fellow passengers who are not booked in a group with you, please inform us or upon booking or 14 days prior to departure.

### **Gratuities**

In accordance with the international practice on river cruises, gratuities are collected at the end of the cruise for all crew members, tour manager included. This arrangement allows to distribute the gratuities equally among all employees; this way, also the ones who work in the background without direct passenger contact can benefit from this acknowledgement. As a matter of course, it is up to you how much tip you want to give. The recommended daily amount is 4.00 – 5.00 € per person.

### **TV**

The ship features a satellite TV system, thus for most part of the journey the reception is guaranteed. When passing bridges and staying in locks, and on certain sections, programming may temporarily be unavailable. We apologise for any inconvenience.

### **Food & Meals**

Full board consists of a breakfast buffet, packed lunch for cyclists (or light meals for guests staying on board) and 3-course menu for dinner. For the cycle tours, you prepare your own picnic lunch from the breakfast buffet. There will be no refund for meals that have not been taken aboard.

If you have any dietary restrictions or food allergies, please let us know at least 14 days prior to departure. We guarantee vegetarian dishes (unfortunately, we are not able to accommodate for a vegan diet on board) as well as gluten- and lactose-free dishes at extra charge, however, we apologise that there may be a limited choice of menu.

For logistical reasons, we cannot cater for those who suffer for very special dietary restrictions like pronounced multiple allergies, therefore we recommend that guest who keep a special diet, bring along a small supply of daily foods.

**To avoid garbage waste, we would like to ask you to bring along a lunch box and a drink bottle.**

## Bicycles

The booked rental bike is at your disposal anytime during the whole journey; however, this does not include any additional dates booked separately.

We kindly ask you to take care of our bikes during the whole trip and to lock your bike securely in a secure area. Never leave the bikes unattended, especially in the inner cities.

**During the journey, you are liable for damages to the bike caused by negligence.**

### **Bike hand over**

**At the first day, you will receive your bike on board. Along with it, you will get the following equipment:**

- 1 pannier per bike
- 1 bike lock
- 1 repair set, 1 air pump (per cabin)

On receiving your bike, please check that it has everything necessary attached and that it is in good working condition. Please advise the crew, should you notice any defects – so they may assist you immediately.

To avoid any mishaps, please take special care to ensure every morning before you commence your bike tour, that you use your personal bike.

At the end of the journey, please return your rental bike as well as the complete bicycle equipment to the tour manager or to the crew.

### **Our Rental Bikes**

7-gear-city bikes & 8-gear-E-Bikes:



You will receive a high-quality unisex city bike made by Velo de Ville, bicycle manufacturer from Munster, Germany. The proved brand quality guarantees for comfort and security on road and cycle path.

### **Bike theft**

Never leave your bike unattended, and always remember to lock it. We highly recommend that you do not bring your bike when going on a sightseeing tour or going for a stroll through the city. A bike theft must be reported to the police– often stressful and time consuming.

### **Bike malfunction**

Breakdowns can easily occur even with brand new and well-maintained bikes. Punctures will be fixed by you, for bigger damages please contact the crew or your tour manager. Please do not have any repairs done on our rental bikes without our consent. For technical problems with the bike, please refer to the tour manager.

### **Private bikes, e-bikes or tandems**

Generally, we recommend that you rent one of our bikes for the duration of the trip.

We cannot be held liable for neither loss nor theft nor for possible damage on personal bikes -- this is also valid for transport damages when bikes are brought on or from board.

In case the bike needs to be repaired, you will have to fix it yourself. The break-down service offered by the cruise management is not available for personal bikes.

You are responsible for the transport of your personal bike to the starting point and for the way back at the end of the journey.

### Important note for own bikes brought on board:

Bags (handlebar bags / panniers and baskets, etc.) attached to the bikes must be removed. Bikes with extra width cannot be transported on board; we cannot guarantee that bikes with their bags still attached will be brought on board.

### **Private e-bikes**

You can charge the battery of your electro bike in the wall outlet of your cabin. Please do not forget to bring a spare battery.

### **Safety regulations**

For safety reasons, we recommend that you always wear a helmet.

Please note that on all our journeys, it is mandatory for children under 18 years to wear helmets.

Adult helmets can be purchased on board for approx. € 40.

**Did you enjoy riding our rental bikes? SE-Tours is retailing partner of Velo de Ville. Design and assemble your dream bike on [www.velo-de-ville.de](http://www.velo-de-ville.de) and send an e-mail to [info@se-tours.de](mailto:info@se-tours.de).**





## Itinerary



**Day 1: Arrival in** (All times are subject to change)

Day	Port	Arrival	Dept.
Day 1	Rotterdam, Embarkation		18:00
Day 1	Dordrecht	19:30	
Day 2	Dordrecht		06:30
Day 2	Willemstad	09:00	10:00
Day 2	Hellevoetsluis	11:00	
Day 3	Hellevoetsluis		10:00
Day 3	Bruinisse	14:30	
Day 4	Bruinisse		10:00
Day 4	Veere	11:00	
Day 5	Veere		
Day 6	Veere		18:00
Day 7	Dordrecht	01:30	11:00
Day 7	Rotterdam	13:00	
Day 8	Rotterdam, Ausschiffung bis 09:00 Uhr		

### **Day 1: Arrival in Rotterdam, Boat Tour Rotterdam – Dordrecht**

Individual arrival in Rotterdam. Embarkation at about 3:00 pm. You may have some time left to see Rotterdam's stunning Market Hall. The Dutch refer to it as their version of the „Sistine Chapel“. At 6:00 pm sail to Holland's oldest town, Dordrecht, impressively located on an island between three wide rivers.

### **Day 2: Dordrecht – Willemstad – Hellevoetsluis, Cycle Tour approx. 45 km**

In the morning, set sail for Willemstad, a small fortified town dating from the 17<sup>th</sup>/18<sup>th</sup> century, which is well worth visiting. Here start for your first cycle tour. Cross the inland waters of Haringvliet over the Volkerakdam, and cycle through fields and past storybook villages like Zwartsluis and Goudswaard to the popular water sports centre of Hellevoetsluis.

### **Day 3: Hellevoetsluis – Bruinisse, Cycle Tour approx. 45 km**

With fine weather, it is worth to take a detour to the bathing beach of Rockanje, a wide fine-sandy beach with marvellous dunes, before starting the

bike tour. Crossing the Haringvliet again, you pass through small villages like Stellendam with the mill Korenlust, the small water sport village of Herkingen and, continuing along the Grevelingendam, you reach the mussel village of Bruinisse.

### **Day 4: Bruinisse – Veere, Cycle Tour approx. 45 km**

Today you can visit the "Watersnoodmuesum" during your bike tour. Here you will learn all about the great flood disaster of 1953 and the "drowned" village of Viane, which was flooded and never rebuilt. Continue towards Zierikzee, which is among the 10 most beautiful Dutch national heritage towns. The „fat tower“ rises high above the town. The top of the tower offers marvellous views over the town, the harbour and the island. Continue your tour crossing the Zeelandbrug - an impressive structure 5 km long, built on 54 piers - to your destination of the day - the harbour town of Veere. Where once richly laden ships from Scotland docked, today impressive yachts are moored.

### **Day 5: Veere – Neeltje Jans – Veere, Round Trip Cycle Tour approx. 35 – 50 km**

Today you can choose between three different routes, for example the former working island Neeltje Jans, which was created by rising a sand flat to facilitate the construction of the Eastern Scheldt storm surge

barrier, the most impressive construction of the Delta Works. You will have the possibility not only to marvel at the locks from up close but also from the inside. The adjacent amusement park "Deltapark" gives an insight into the life of sea lions and the underwater world of the Oosterschelde (optional).

**Day 6: Veere – Middelburg – Veere / Boat Tour Veere – Dordrecht, Round Trip Cycle Tour approx. 40 km**

The first stop on your cycling tour is Middelburg, the capital of Zeeland. The city looks back on a rich past and was once the most important city in the Netherlands after Amsterdam. Numerous stores and cafés invite you to visit. During a city tour (optional) you will have the opportunity to learn all kinds of interesting facts about the charming city. The tour continues through the picturesque, typically Dutch landscape on the Walcheren peninsula. Wide beaches, forests and dunes await you. Nowhere in the Netherlands the sun shine as often and as long as here.

**Day 7: Dordrecht – Rotterdam, Cycle Tour approx. 40 km**

On your last stretch, explore the best-known windmills in the Netherlands at Kinderdijk. The 19 windmills, which date back to the 18th century, are beautifully preserved and are listed as UNESCO World Heritage Site. The windmills are well worth a visit! Follow the route along the Maas River up to Rotterdam, one of the largest ports in the world.

**Day 8: Departure from Rotterdam**

Disembarkation until 9:00 am and individual journey home.

**!Tickets for the ferries can ONLY be purchased on board with EC and credit card!**

**Important Note:**

In case of high or low water, the cruise company reserves the right to operate part of the itinerary by motor coach and/ or to cancel the journey in an extreme case on short notice. No legal right shall arise in either situation.

The same applies for repair or maintenance works on locks and bridges ordered by river and other local authorities with little or no advance notice, or for engine or propulsion engine damage of no fault of our own.

Scheduled arrival times are subject to average waiting times at locks and normal water levels. We will make reasonable effort to respect the scheduled itinerary, however, river traffic or other unpredictable events are outside our control. Delays rarely occur but, unfortunately, are sometimes unavoidable. Please take any possible delays into account when planning your return journey regarding transfers or a change of trains on the last day of your holiday.

Please be aware that your ship is not only your hotel but also an engine, working with engine power also during the night. Especially passing locks and bridges may cause a certain level of noise. If you are sensitive to noise, please bring earplugs.

The passing through locks may cause unpleasant noise but this is inevitable.

**Route description**

The offered cycle tours are unguided. On board, there will be held daily briefings, in which you will learn about the detailed programme for the day.

Before starting your trip, you can download them as well as the GPS tracks of the recommended bike routes from our website

website: [www.se-tours.de/Reiseinfos/Routenbücher](http://www.se-tours.de/Reiseinfos/Routenbücher) and GPS data for our trips



## Optional excursions

*In order to make your holiday week in the province of Zeeland on board the MS OLYMPIA even more special and varied, we arranged an excursion program for you.*



**MIDDELBURG:** Guided city walk through Zeeland's capital  
**Tuesday, 4:30 P.M. – 6:00 P.M.**

Look forward to having a guided walking tour through a city full of monuments and historic buildings. Middelburg looks back upon a rich history, which is still recognisable in the modern townscape. Your experienced guide will show you the many different facets of Zeeland's capital, giving you an understanding of the city's very own character. Among other things, you will visit Middelburg Abbey (The Abby of our Lady) with Abby Garden, located in the very heart of the city. Today the complex consists of three churches and some adjacent buildings. The majestic beauty of the city with its many lovely details will surely enchant you.



**Duration approx. 1 ½ h / € 11,- per person**



**ROTTERDAM:** Harbour Tour Rotterdam,  
**Friday, 5:00 P.M. – 6:15 P.M.**

Experience the world's largest harbour. Amidst the busy traffic of sea-going and inland ships, you will participate in a special harbour tour through one of the largest seaports in the world. You can see the impressive skyline and imposing buildings glide by and enjoy a unique view of the ship yards, docks and the hypermodern transhipping of thousands of containers.

**Duration approx. 75 min. / € 15,- per person**

### How to book the excursions:

- Booking is possible on board the ship only
- For payment refer to your tour guide (cash only in €)
- The excursions have capacity limitations – In some cases, short term reservations may not be considered. We recommend that you attend the tour information sessions.
- Minimum number of participants per tour: 15 persons
- Once an excursion has been booked and paid, no refunds will be made. (Except of cancellation by SE-Tours or if the minimum number of participants has not been reached).
- Please note that, for instance, due to weather conditions or lock closures the scheduled programme may change as well as the location of boarding and disembarking.

Itinerary as well as tour programs are subject to change. Rates effective März 2022

An order coupon for excursion registration can be found on the last page.

### Tour information videos

On our webpage, you can watch informative short videos, which will give you first impressions of the life on board and our destinations already prior to departure:

<https://www.se-tours.de/de/reisen/rad-schiff/olympia-zeelandroute>

Your feedback is greatly appreciated:

On board you will receive an evaluation form on the last evening.



We are looking forward to receiving your feedback also via our webpage:

<https://www.se-tours.de/de/touren/reise-feedback>.

Mark us:

@setoursgmbh #setours #radundschiff #setoursmomente  
#setoursreisen #sefluss

### Your holiday checklist

- Check Passport / Personal ID validity and renew if necessary
- Check credit cards and travel documents
  
- Store valuables safely
  
- Bring the necessary supply of prescription medications, pack a travel medical kit
  
- Get a health insurance certificate if necessary
  
- Check your travel health insurance
  
- Leave the holiday contact address and phone with friends and family.

On a final note:

We recommend that you bring along copies of your key documents, and carry them separately from the originals. In case you lose the original documents, the copies will help to speed up the replacement process.



### Booking form for optional excursions

#### **MS Olympia – Zeeland**

We kindly ask you to hand over the completed booking form and the exact amount of money – in Euro, cash only – to the tour manager.

The excursions have capacity limitations – short term reservations may not be considered. We recommend that you attend the tour information sessions.

Once the tour has been booked and paid, no refunds will be made. (Except of cancellation by SE-Tours or if the minimum number of participants has not been reached). Please note that due to bad weather or lock closures, tour programs as well as boarding and landing sites can change.

Surname / Forename: \_\_\_\_\_

Cabin no.: \_\_\_\_\_

Day	Number of participants:	Excursion	Price per Person	Total price
Wed		Independent Excursion, Deltapark Neeltje Jans	€ 25,00	
Thu		Middelburg, Guided City Walk	€ 11,00	
Fri		Rotterdam, Harbour Tour	€ 15,00	
Payable amount in EUR				